

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **ELECTRIC VEHICLES**DISTRIBUTOR **ENERGEX**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



Tariff Information

This Time of Use tariff consists of a Daily Supply Charge, and then a different per kWh energy rate for Peak, Off Peak, Shoulder and Super Off Peak* times.

The energy rate for the Super Off Peak times is cheaper than the normal Off Peak rate and provides a perfect opportunity to charge your Electric Vehicle.

*Super Off Peak is displayed as 'Shoulder-2' on the Basic Plan Information Documents.

Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit
powershop.com.au/basic-plan-information



Shopper Market Offer - Electric Vehicles

- No contract term
- Time of use tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 8.8 kWh/day	\$960 with discounts \$1,020 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$1,220 with discounts \$1,300 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$1,500 with discounts \$1,590 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ❗ Plan prices are not fixed

Fees and charges

Disconnection fee	\$43.77
Disconnection fee	\$10.00
Other fee	\$0.00

Discounts

Mega Pack **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth) -. See powershop.com.au/help for more info.

Pricing

All rates are GST inclusive

General charges	Daily supply charge	112.06 cents/day
	Time of use usage rates	7.68 to 30.14 cents/kWh
Solar feed-in	6 cents/kWh exported	
GreenPower	100% option available	

Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Energex

❗ Plan eligibility

This plan is only available if:
Electric Vehicle Offer

Fees and charges

Disconnection fee	\$43.77
A manual disconnection fee	
Disconnection fee	\$10.00
A remote disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: powershop.com.au/fees .	

Plan eligibility

This plan is only available if:

Electric Vehicle Offer

To be eligible for this offer you must privately own an electric vehicle (car or SUV only), have a smart meter and move to a Time of Use tariff.

Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

● Peak 1600 to 1959 30.14 cents/kWh	● Shoulder-1 0700 to 1559 18.37 cents/kWh	● Shoulder-1 2000 to 2159 18.37 cents/kWh
● Shoulder-2 0000 to 0359 7.68 cents/kWh	● Off-Peak 0400 to 0659 15.36 cents/kWh	● Off-Peak 2200 to 2359 15.36 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

● Shoulder-1 0700 to 2159 18.37 cents/kWh	● Off-Peak 0000 to 0659 15.36 cents/kWh	● Off-Peak 2200 to 2359 15.36 cents/kWh
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Solar feed-in

Voluntary FIT 6 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/terms-and-conditions

Additional fee information

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Contact details

Powershop



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Shopper Market Offer - Electric Vehicles

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 8.8 kWh/day	\$950 with discounts \$1,010 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$1,200 with discounts \$1,280 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$1,460 with discounts \$1,560 per year

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Plan features

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- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
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Pricing

All rates are GST inclusive

General charges	Daily supply charge	112.06 cents/day
	Time of use usage rates	7.68 to 30.14 cents/kWh
Controlled load	Daily supply charge	4.25 cents/day
	Controlled load usage	15.54 cents/kWh
Solar feed-in	6 cents/kWh exported	
GreenPower	100% option available	

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General Usage | 01 Jul - 30 Jun | Weekends

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Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load One	● All usage 15.54 cents/kWh	4.25 cents/day	Rate

Solar feed-in

Voluntary FIT	6 cents/kWh exported
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2 to 3 people	MEDIUM 12.9 kWh/day	\$1,210 with discounts \$1,290 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$1,480 with discounts \$1,570 per year

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Pricing

All rates are GST inclusive

General charges	Daily supply charge	112.06 cents/day
	Time of use usage rates	7.68 to 30.14 cents/kWh
Controlled load	Daily supply charge	4.25 cents/day
	Controlled load usage	16.52 cents/kWh
Solar feed-in	6 cents/kWh exported	
GreenPower	100% option available	

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Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load Two	● All usage 16.52 cents/kWh	4.25 cents/day	Rate

Solar feed-in

Voluntary FIT	6 cents/kWh exported
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GreenPower

Usage	Charge	
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