



## Simply Energy

- Other contract term
- Time of use with controlled load

- Call 1800 280 599
- [www.simplyenergy.com.au](http://www.simplyenergy.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$910/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,270/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,560/year</b> No discount conditions apply to this offer

### Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 280 599** and quote this Offer ID **SIM186050MR**.

### Offer details

<b>Distributor</b>	Citipower
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2020
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our creditworthiness and other eligibility criteria.

### Discounts and incentives

#### Guaranteed discounts

<b>Guaranteed Discount</b>	(incl. GST) <b>Percentage of bill amount: 15.00%</b>
You'll receive a 15% guaranteed discount off our electricity usage and supply charges.	

### Contract details

<b>Contract term</b>	Other
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our creditworthiness and other eligibility criteria.
<b>Prices are not fixed</b>	We may vary your rates and charges at any time, including if any underlying information is incorrect, you get a new meter or your distributor changes your tariff. We'll give you advance notice of any change, which may be on your bill.
<b>Contract expiry details</b>	Ongoing energy plan until you or we end it. We may end this energy plan at any time by giving you 20 Business Days' notice.

## Full terms and conditions

Direct debit payments, electronic bills and communications are features we'd like you to use. If these are not arranged at the time of sign up we may contact you with instructions on how to set these up. If you don't set these up, you may be charged applicable fees as described under Fees. We'll bill you monthly if circumstances allow, otherwise every 3 months

## Fees

(incl. GST)

### Other fee

Flat rate: \$1.65

A \$1.65 (incl. GST) charge will apply to paper bills sent in the post.

### Direct debit dishonour payment fee

Flat rate: \$9.00

You may also be charged a dishonour fee for direct debit of \$9.00 (incl GST).

### Credit card payment processing fee

Percentage of bill: 0.36%

You may be charged credit card fees in all channels (other than direct debit) of 0.36% for Mastercard.

### Credit card payment processing fee

Percentage of bill: 0.42%

You may be charged credit card fees in all channels (other than direct debit) of 0.42% for Visa.

### Other fee

Flat rate: \$0.34

You may be charged payment channel fees of \$0.34 (incl GST) for payments made via Bpay.

### Other fee

Flat rate: \$0.40

You may be charged payment channel fees of \$0.40 (incl GST) for payments made via Cheque

### Other fee

Flat rate: \$2.50

You may be charged payment channel fees of \$2.50 (incl GST) for Australia Post over the counter payments.

### Additional information

Additional fees may apply. For more information, please visit the retailers website at [www.simplyenergy.com.au](http://www.simplyenergy.com.au).

## Billing details

### Bill frequency

1 month

### Payment options

Please contact the retailer to discuss payment options

## Offer rate and details

AEST only

### Electricity charges (All year)

Tariff (incl. GST)

#### Daily supply charge

113.09 c/day

#### Peak consumption – Mon - Fri, 7am - 11pm

All consumption usage per day

30.37c/kWh

#### Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption usage per day

19.56c/kWh

### Controlled load charges

Tariff (incl. GST)

#### Controlled load consumption

19.54 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	12.00 c/kWh
<b>Premium feed-in tariff</b>	60.00 c/kWh

*Climate zone 6: Mild temperate*