



Simply Energy

- No contract term
- Two rate: single rate with controlled load

- Call 1800 280 599
- www.simplyenergy.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$910/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,270/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,560/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 280 599** and quote this Offer ID **SIM185784MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2020
Expiry date	Contact the retailer

Offer eligibility

You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our creditworthiness and other eligibility criteria.

Discounts and incentives

Guaranteed discounts

Guaranteed Discount	(incl. GST) Percentage of bill amount: 15.00%
You'll receive a 15% guaranteed discount off our electricity usage and supply charges.	

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our creditworthiness and other eligibility criteria.
Prices are not fixed	We may vary your rates and charges at any time, including if any underlying information is incorrect, you get a new meter or your distributor changes your tariff. We'll give you advance notice of any change, which may be on your bill.
Contract expiry details	Ongoing energy plan until you or we end it. We may end this energy plan at any time by giving you 20 Business Days' notice.

Full terms and conditions

Direct debit payments, electronic bills and communications are features we'd like you to use. If these are not arranged at the time of sign up we may contact you with instructions on how to set these up. If you don't set these up, you may be charged applicable fees as described under Fees. We'll bill you monthly if circumstances allow, otherwise every 3 months

Fees

(incl. GST)

Credit card payment processing fee	Percentage of bill: 0.42%
You may be charged credit card fees in all channels (other than direct debit) of 0.42% for Visa.	
Credit card payment processing fee	Percentage of bill: 0.36%
You may be charged credit card fees in all channels (other than direct debit) of 0.36% for Mastercard.	
Other fee	Flat rate: \$1.65
A \$1.65 (incl. GST) charge will apply to paper bills sent in the post.	
Direct debit dishonour payment fee	Flat rate: \$9.00
You may also be charged a dishonour fee for direct debit of \$9.00 (incl GST).	
Other fee	Flat rate: \$2.50
You may be charged payment channel fees of \$2.50 (incl GST) for Australia Post over the counter payments.	
Other fee	Flat rate: \$0.40
You may be charged payment channel fees of \$0.40 (incl GST) for payments made via Cheque	
Other fee	Flat rate: \$0.34
You may be charged payment channel fees of \$0.34 (incl GST) for payments made via Bpay.	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at www.simplyenergy.com.au .	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

AEST only

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	113.09 c/day
Peak consumption	
All consumption usage per day	25.17c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	19.54 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	60.00 c/kWh

