



Red Energy Pty Ltd

- No contract term
- Flexible Pricing with controlled load

- Call 13 18 06
- www.redenergy.com.au

Estimated electricity cost

| | | |
|---------------|-----------------------------|---|
| 1 person | LOW 7.2 kWh/day | \$1,030/year No discount conditions apply to this offer |
| 2 to 3 people | MED 11.8 kWh/day | \$1,440/year No discount conditions apply to this offer |
| 4+ people | HIGH 15.5 kWh/day | \$1,770/year No discount conditions apply to this offer |

Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **13 18 06** and quote this Offer ID **RED181999MR**.

Offer details

| | |
|---------------|----------------------|
| Distributor | Citipower |
| Offer type | Market offer |
| Fuel type | Electricity |
| Customer type | Residential |
| Release date | 01-07-2020 |
| Expiry date | Contact the retailer |

Offer eligibility

This offer is available to residential customers within the Citipower distribution zone with applicable network tariff. For more information contact 131806.

Discounts and incentives

Incentives

Red Energy Rewards™

Eligible customers will receive access to the website and mobile app upon transferring to Red. For more details about the Red Rewards Program see www.redenergyrewards.com.au. For T&Cs go to www.redenergy.com.au/termsandconditions

Contract details

| | |
|-------------------------|---|
| Contract term | No contract term |
| Cooling off period | 10 business days |
| Eligibility criteria | This offer is available to residential customers within the Citipower distribution zone with applicable network tariff. For more information contact 131806. |
| Prices are not fixed | We may vary your rates in line with our Customer Charter at any time by written notice to you. Notice will be given at least 5 business day prior to the variation. |
| Contract expiry details | Your contract is ongoing until it is ended by you or us. |

Full terms and conditions

For full terms and conditions applicable to this offer, please visit <https://www.redenergy.com.au/termsandconditions>. All times are AEST/AEDT. We will issue your bill at least quarterly, or if you have a Smart Meter, monthly, unless you have requested to be billed quarterly or your Smart Meter does not have active telecommunications.

Fees

| | (incl. GST) |
|---|---------------------------|
| Connection fee | Flat rate: \$41.79 |
| Business Hours Manual | |
| Connection fee | Flat rate: \$12.05 |
| Business Hours Remote | |
| Additional information | |
| For more information on our additional fees and charges, please visit https://www.redenergy.com.au/additional-service-charges-vic | |

Billing details

| | |
|------------------------|--|
| Bill frequency | 1 month |
| Payment options | Please contact the retailer to discuss payment options |

Offer rate and details

Local time

| Electricity charges (All year) | Tariff (incl. GST) |
|--|---------------------------|
| Daily supply charge | 109.99 c/day |
| Peak consumption – Mon - Fri, 3pm - 9pm | |
| All consumption | 29.90c/kWh |
| Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm | |
| All consumption | 24.75c/kWh |
| Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am | |
| All consumption | 18.52c/kWh |
| Controlled load charges | Tariff (incl. GST) |
| Controlled load consumption | 18.96 c/kWh |

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

| | Tariff |
|--|-------------|
| Current retailer feed-in tariff | 10.20 c/kWh |
| Premium feed-in tariff | 66.00 c/kWh |

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option | Description | Price (incl. GST) |
|------------------------|---|--------------------|
| 100% GreenPower | Red Energy offers 100% GreenPower for an extra 5.83 cents per kWh. Please contact us on 131 806 for more information. | 5.83 cents per kWh |

Climate zone 6: Mild temperate