



Lumo Energy Australia Pty Ltd

- No contract term
- Time of use with controlled load

- Call 1300 115 866
- www.lumoenergy.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,070/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,490/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,840/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 115 866** and quote this Offer ID **LU2182397SR**.

Offer details

Distributor	Citipower
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2020
Expiry date	Contact the retailer

Offer eligibility

This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic>

Discounts and incentives

Incentives

No contract term

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Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic
Prices are not fixed	We may vary our rates no more than once per 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We also notify you at least 5 business days before the variation is to apply.
Contract expiry details	Your contract is ongoing until it is ended by you or us.

Full terms and conditions

For full terms and conditions applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/useful-docs>. All times are in Australian Eastern Standard Time (AEST), unless you have an interval Meter or a Smart Meter, in which case, times will be adjusted to Australian Eastern Daylight Time during daylight savings periods.

Fees**(incl. GST)****Connection fee** **Flat rate: \$41.79**

Business Hours Manual

Connection fee **Flat rate: \$12.05**

Business Hours Remote

Additional information

For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Billing details**Bill frequency** 1 month**Payment options** Please contact the retailer to discuss payment options**Offer rate and details**

Local time

Electricity charges (All year) **Tariff (incl. GST)****Daily supply charge** 113.09 c/day**Peak consumption** – Mon - Fri, 7am - 11pm

All consumption 25.17c/kWh

Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption 25.17c/kWh

Controlled load charges **Tariff (incl. GST)****Controlled load consumption** 19.54 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options**Tariff****Current retailer feed-in tariff** 10.20 c/kWh**Premium feed-in tariff** 66.00 c/kWh*Climate zone 6: Mild temperate*