

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **ELECTRIC VEHICLES**DISTRIBUTOR **AUSGRID**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



Tariff Information

This Time of Use tariff consists of a Daily Supply Charge, and then a different per kWh energy rate for Peak, Off Peak, Shoulder and Super Off Peak* times.

The energy rate for the Super Off Peak times is cheaper than the normal Off Peak rate and provides a perfect opportunity to charge your Electric Vehicle.

*Super Off Peak is displayed as 'Shoulder-2' on the Basic Plan Information Documents.

Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit
powershop.com.au/basic-plan-information



Shopper Market Offer - Electric Vehicles

- No contract term
- Time of use tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$1,030 with discounts \$1,100 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,370 with discounts \$1,450 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$1,690 with discounts \$1,800 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ! Move in fees apply
- ! Plan prices are not fixed

Fees and charges

Move-in / new connection fee	\$10.00
Disconnection fee	\$12.55
Other fee	\$0.00

! Plan eligibility

This plan is only available if:
Electric Vehicle Offer

Discounts

Mega Pack **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-. See powershop.com.au/help for more info.

Pricing

All rates are GST inclusive

General charges	Daily supply charge	121.58 cents/day
	Time of use usage rates	6.77 to 36.41 cents/kWh
Solar feed-in	7 cents/kWh exported	
GreenPower	100% option available	

Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Ausgrid

Fees and charges

Move-in / new connection fee	\$10.00
A remote disconnection fee	
Disconnection fee	\$12.55
A manual disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: powershop.com.au/fees .	

Plan eligibility

This plan is only available if:

Electric Vehicle Offer

To be eligible for this offer you must privately own an electric vehicle (car or SUV only), have a smart meter and move to a Time of Use tariff.

Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

● Peak 1400 to 1959 36.41 cents/kWh	● Shoulder-1 0700 to 1359 17.52 cents/kWh	● Shoulder-1 2000 to 2159 17.52 cents/kWh
● Shoulder-2 0000 to 0359 6.77 cents/kWh	● Off-Peak 0400 to 0659 13.48 cents/kWh	● Off-Peak 2200 to 2359 13.48 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

● Shoulder-1 0700 to 2159 17.52 cents/kWh	● Off-Peak 0000 to 0659 13.48 cents/kWh	● Off-Peak 2200 to 2359 13.48 cents/kWh
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Solar feed-in

Voluntary FIT

7 cents/kWh exported

GreenPower

Usage	Charge
100%	\$0.0374 per unit of usage
	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/terms-and-conditions

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

Powershop



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Energy Made Easy is an Australian Government website where you can compare energy plans. Visit energymadeeasy.gov.au





Shopper Market Offer - Electric Vehicles

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$1,010 with discounts \$1,070 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,310 with discounts \$1,390 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$1,600 with discounts \$1,710 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ! Move in fees apply
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Fees and charges

Move-in / new connection fee	\$10.00
Disconnection fee	\$12.55
Other fee	\$0.00

! Plan eligibility

This plan is only available if:
Electric Vehicle Offer

Discounts

Mega Pack 6%

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-. See powershop.com.au/help for more info.

Pricing

All rates are GST inclusive

General charges	Daily supply charge	121.58 cents/day
	Time of use usage rates	6.77 to 36.41 cents/kWh
Controlled load	Daily supply charge	9.24 cents/day
	Controlled load usage	10.91 cents/kWh
Solar feed-in	7 cents/kWh exported	
GreenPower	100% option available	

Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Ausgrid

Fees and charges

Move-in / new connection fee	\$10.00
A remote disconnection fee	
Disconnection fee	\$12.55
A manual disconnection fee	
Other fee	\$0.00
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Plan eligibility

This plan is only available if:

Electric Vehicle Offer

To be eligible for this offer you must privately own an electric vehicle (car or SUV only), have a smart meter and move to a Time of Use tariff.

Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

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General Usage | 01 Jul - 30 Jun | Weekends

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Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load One	● All usage 10.91 cents/kWh	9.24 cents/day	Rate

Solar feed-in

Voluntary FIT	7 cents/kWh exported
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GreenPower

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Shopper Market Offer - Electric Vehicles

- No contract term
- Time of use with controlled load tariff

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Estimated price

1 person	LOW 9.3 kWh/day	\$1,050 with discounts \$1,110 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,360 with discounts \$1,440 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$1,650 with discounts \$1,760 per year

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Pricing

All rates are GST inclusive

General charges	Daily supply charge	121.58 cents/day
	Time of use usage rates	6.77 to 36.41 cents/kWh
Controlled load	Daily supply charge	18.02 cents/day
	Controlled load usage	12.50 cents/kWh
Solar feed-in	7 cents/kWh exported	
GreenPower	100% option available	

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● Shoulder-1 0700 to 2159 17.52 cents/kWh	● Off-Peak 0000 to 0659 13.48 cents/kWh	● Off-Peak 2200 to 2359 13.48 cents/kWh
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Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load Two	● All usage 12.50 cents/kWh	18.02 cents/day	Rate

Solar feed-in

Voluntary FIT	7 cents/kWh exported
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GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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