

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



OFFER VICTORIAN DEFAULT OFFER

DISTRIBUTOR AUSNET

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

½200,000 app downloads



Get the best service from our award winning Customer Team

3% average customer satisfaction rating



ᇦ () Get 100% carbon offset energy at no extra cost to you

§1.8 Million

tonnes of carbon offset thanks to Powershop customers

About this offer

The Victorian Default Offer (VDO) is a set of electricity rates set by the Essential Services Commission (ESC).

Most of our other offers are more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit powershop.com.au/vic-energy-fact-sheets



No contract term

Single rate

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

MED 2 to 3 people

\$1,740/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day

11.8 kWh/day

\$2,180/year

No discount conditions apply to this

Features



No direct debit payment required



No pay on time discount



No green power



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD189845SR.

Offer details

Distributor AusNet Services (electricity) Offer type Victorian Default Offer

Fuel type Electricity **Customer type** Residential Release date 01-07-2020 **Expiry date** 31-12-2020

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions

Fees

(incl. GST)

Other fee Flat rate: \$0.00

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption

First 1,020.00 kWh usage per quarter 30.72c/kWh

Remaining usage per quarter 32.73c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



No contract term

Two rate: single rate with controlled load

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

4+ people

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

MED

\$1,740/year

No discount conditions apply to this

HIGH 15.5 kWh/day

11.8 kWh/day

\$2,180/year

No discount conditions apply to this

Features



No direct debit payment required



No pay on time discount



No green power



No fixed price contract



No paper bills available



A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD189846SR.

Offer details

Contract details

Distributor AusNet Services (electricity) Offer type Victorian Default Offer

Fuel type Electricity **Customer type** Residential Release date 01-07-2020 **Expiry date** 31-12-2020

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and	We do not issue paper bills and require a credit card or bank details. For more information in relation to

Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions

Fees

conditions

(incl. GST)

Other fee Flat rate: \$0.00

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption

First 1,020.00 kWh usage per quarter 30.72c/kWh
Remaining usage per quarter 32.73c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

22.30 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



No contract term

Single rate

■ Call 1800 462 668

www.powershop.com.au

Estimated Electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

No direct debit payment required

No pay on time discount

No green power

No fixed price contract

No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD189839SR.

Offer details

Distributor AusNet Services (electricity)

Offer type Standing offer
Fuel type Electricity

Customer type Residential

Release date 01-07-2020

Expiry date 31-12-2020

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions

Fees

(incl. GST)

Other fee Flat rate: \$0.00

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Season 1 electricity charges - Summer (01-Jan - 31-Mar)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption

All consumption 27.17c/kWh

Demand charge - Mon - Fri, 3pm - 9pm

34.87 cents per kW per Day

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring

between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption

All consumption 27.17c/kWh

Demand charge – Mon - Fri, 3pm - 9pm

8.69 cents per kW per Day

Non-Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring

between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 3 electricity charges - Summer (01-Dec - 31-Dec)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption

All consumption 27.17c/kWh

Demand charge - Mon - Fri, 3pm - 9pm

34.87 cents per kW per Day

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring

between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options Tariff Current retailer feed-in tariff Premium feed-in tariff 70.20 c/kWh



No contract term

Time of use

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

4+ people

LOW 7.2 kWh/day

\$1,220/year

No discount conditions apply to this

offer

MED
11.8 kWh/day

\$1,740/year

No discount conditions apply to this

HIGH

15.5 kWh/day

\$2,150/year

No discount conditions apply to this

Features



Direct debit payment required



No pay on time discount



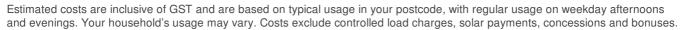
No green power



No fixed price contract



No paper bills available



A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD189384SR.

Offer details

conditions

Distributor AusNet Services (electricity)
Offer type Victorian Default Offer

Fuel typeElectricityCustomer typeResidentialRelease date01-07-2020Expiry date31-12-2020

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract term No contract term Cooling off period 10 business days Eligibility criteria Eligibility criteria may apply, contact Powershop for details. Prices are not fixed We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email. Contract expiry details This Powershop offer is an ongoing contract (until you or we end it) with no exit fees. Full terms and We do not issue paper bills and require a credit card or bank details. For more information in relation to

Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions

Fees (incl. GST) Early termination fee This Powershop offer has no exit fees Credit card payment processing fee Powershop do not charge credit card fees.

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 39.88c/kWh

Off-peak consumption - Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 20.79c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



No contract term

Time of use with controlled load

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

offer

MED
11.8 kWh/day

\$1,740/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day \$2,150/year

No discount conditions apply to this

Features



Direct debit payment required



No pay on time discount



No green power



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD189386SR.

Offer details

Distributor AusNet Services (electricity)
Offer type Victorian Default Offer

Fuel type Electricity

Customer type Residential

Release date 01-07-2020

Expiry date 31-12-2020

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details **Contract term** No contract term Cooling off period 10 business days Eligibility criteria Eligibility criteria may apply, contact Powershop for details. We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by Prices are not fixed email. **Contract expiry details** This Powershop offer is an ongoing contract (until you or we end it) with no exit fees. Full terms and We do not issue paper bills and require a credit card or bank details. For more information in relation to conditions Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions

Fees

(incl. GST)

Flat rate: \$0.00

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee

Powershop do not charge credit card fees.

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

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Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 39.88c/kWh

Off-peak consumption - Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 20.79c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

22.30 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



No contract term

Flexible Pricing

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

4+ people

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

MED 11.8 kWh/day \$1,730/year

No discount conditions apply to this

HIGH

15.5 kWh/day

\$2,150/year

No discount conditions apply to this

Direct debit payment

Features

required

No pay on time discount



No green power



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD189383SR.

Offer details

Distributor AusNet Services (electricity) Offer type Victorian Default Offer

Fuel type Electricity **Customer type** Residential Release date 01-07-2020 **Expiry date** 31-12-2020

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details **Contract term** No contract term Cooling off period 10 business days Eligibility criteria Eligibility criteria may apply, contact Powershop for details. We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by Prices are not fixed email. Contract expiry details This Powershop offer is an ongoing contract (until you or we end it) with no exit fees. Full terms and We do not issue paper bills and require a credit card or bank details. For more information in relation to conditions Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions

Fees

(incl. GST)

Flat rate: \$0.00

Flat rate: \$0.00 Early termination fee

This Powershop offer has no exit fees

Credit card payment processing fee

Powershop do not charge credit card fees.

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

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Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption - Mon - Fri, 3pm - 9pm

All consumption 37.92c/kWh

Shoulder consumption - Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption 32.51c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption 22.01c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



No contract term

Flexible Pricing with controlled load

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

2 to 3 people

MED 11.8 kWh/day \$1,730/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day \$2,150/year

No discount conditions apply to this

Features



Direct debit payment required



No pay on time discount



No green power



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD189385SR.

Offer details

Distributor AusNet Services (electricity) Offer type Victorian Default Offer

31-12-2020

Fuel type Electricity **Customer type** Residential Release date 01-07-2020 Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Contract details

Expiry date

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/terms-and-conditions

Fees

(incl. GST)

Flat rate: \$0.00

Flat rate: \$0.00 Early termination fee

This Powershop offer has no exit fees

Credit card payment processing fee

Powershop do not charge credit card fees.

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

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Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption - Mon - Fri, 3pm - 9pm

All consumption 37.92c/kWh

Shoulder consumption - Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption 32.51c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption 22.01c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

22.30 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.