



### Elysian Energy Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1300 870 300
- [elysianenergy.com.au](http://elysianenergy.com.au)

#### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$910/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,240/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,500/year</b> No discount conditions apply to this offer

#### Features

- Direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 870 300** and quote this Offer ID **ELY182146MR**.

#### Offer details

<b>Distributor</b>	Citipower
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2020
<b>Expiry date</b>	Contact the retailer

#### Offer eligibility

Available to residential customers in the Citipower area, with Direct Debit or Credit payment. Customers choose their monthly plan which includes an amount of electricity usage. Any unused electricity is credited back on the... more details below

#### Discounts and incentives

##### Incentives

##### \$10 Referral Discount

Receive a \$10 credit each month for 3 months for every customer who uses your referral code when they contract with Elysian Energy. Referral customers must remain with Elysian Energy. Only applies to accounts where Elysian Energy is the current retailer.

#### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Available to residential customers in the Citipower area, with Direct Debit or Credit payment. Customers choose their monthly plan which includes an amount of electricity usage. Any unused electricity is credited back on the next month's invoice at the off-plan usage rate. Any additional usage is charged at the same off plan usage rate.
<b>Prices are not fixed</b>	Prices are likely to change as of 1 July 2020 but may vary at anytime. You will be notified in writing of any price changes, in accordance with energy laws.
<b>Contract expiry details</b>	This is a no tem contract and does not expire, no exit fees apply

## Full terms and conditions

Customers must choose from one of the following plans; Minimalist - \$72.80 per month; A New Chapter - \$111.10 per month (includes first 400 kWh); The Good Life \$188.50 per month (includes first 800 kWh); The Full Life \$265.00 per month (includes first 1,200 kWh) all prices are GST inclusive. Plan sizes are assessed regularly and maybe adjusted, based on actual usage. For more information go to [www.elysianenergy.com.au](http://www.elysianenergy.com.au).

## Fees

	(incl. GST)
<b>Disconnection fee</b>	<b>Flat rate: \$48.00</b>
A manual disconnection charge may apply. (VCP)	
<b>Reconnection fee</b>	<b>Flat rate: \$48.00</b>
A manual re-energisation charge may apply. (VCP)	
<b>Connection fee</b>	<b>Flat rate: \$48.00</b>
A manual connection charge may apply. (VCP)	
<b>Cheque dishonour payment fee</b>	<b>Flat rate: \$2.50</b>
A fee of \$2.50 (inc GST) may apply if a payment is dishonoured.	
<b>Other fee</b>	<b>Flat rate: \$2.00</b>
A fee of \$2.00 (inc GST) may apply for payments made in person at Australia Post	
<b>Other fee</b>	<b>Flat rate: \$3.00</b>
A fee of \$3.00 (incl. GST) may apply to bills delivered by mail.	
<b>Connection fee</b>	<b>Flat rate: \$14.00</b>
A remote service fee may apply for remote meter services including energisation and de-energisation. (VCP)	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.40%</b>
Credit Card payments may be subject to a Merchant service fee of 0.4% (inc. GST) for Visa and MasterCard. Sorry we do not accept payment by American Express.	
<b>Additional information</b>	
Additional fees may apply. For more information, please visit the retailers website at <a href="http://elysianenergy.com.au">elysianenergy.com.au</a> .	

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Direct debit

## Offer rate and details

Local time

<b>Electricity charges - Market Simple Plan (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	112.17 c/day
<b>Peak consumption</b>	
All consumption usage per month	19.25c/kWh
<b>Controlled load charges</b>	<b>Tariff (incl. GST)</b>
<b>Controlled load consumption</b>	14.50 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	10.20 c/kWh
<b>Premium feed-in tariff</b>	60.00 c/kWh

*Climate zone 6: Mild temperate*