



## CovaU Pty Ltd

- No contract term
- Time of use

- Call 1300 689 866
- [www.covau.com.au](http://www.covau.com.au)

## Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,140/year</b> \$1,190 if you do not meet your discount conditions
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,580/year</b> \$1,650 if you do not meet your discount conditions
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,930/year</b> \$2,020 if you do not meet your discount conditions

## Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV132323MR**.

## Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

## Offer eligibility

Available to Residential customers in the Citipower network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

## Discounts and incentives

## Conditional discounts

Direct Debit	(incl. GST)
Pay by automatic payment Direct Debit or Credit Card	Percentage of usage: 4.00%

## Guaranteed discounts

Guaranteed discount	(incl. GST)
	Percentage of usage: 30.00%

## Contract details

Contract term	No contract term
Cooling off period	10 business days

<b>Eligibility criteria</b>	Available to Residential customers in the Citipower network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.
<b>Prices are not fixed</b>	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
<b>Contract expiry details</b>	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions
<b>Full terms and conditions</b>	See our full terms and conditions to <a href="http://www.covau.com.au">www.covau.com.au</a> for details.

## Fees

	(incl. GST)
<b>Disconnection fee</b>	<b>Flat rate: \$42.42</b>
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
<b>Reconnection fee</b>	<b>Flat rate: \$41.79</b>
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.82%</b>
The amount is GST inclusive and applies to payments made by debit and credit cards.	
<b>Cheque dishonour payment fee</b>	<b>Flat rate: \$9.50</b>
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$9.50</b>
<b>Other fee</b>	<b>Flat rate: \$25.00</b>
Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.80%</b>
The amount is GST inclusive and applies to credit card payments via Australia Post.	
<b>Other fee</b>	<b>Flat rate: \$3.00</b>
Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.	
<b>Other fee</b>	<b>Flat rate: \$1.75</b>
Paper Bill Fee.	
<b>Additional information</b>	
You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit <a href="http://www.covau.com.au/additionalfees">www.covau.com.au/additionalfees</a>	

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

<b>Electricity charges (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	126.50 c/day
<b>Peak consumption</b> – Mon - Fri, 7am - 11pm All consumption	46.96c/kWh
<b>Off-peak consumption</b> – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day All consumption	30.90c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

*Climate zone 6: Mild temperate*