# CovaU Pty Ltd — Smart Saver Residential Citipower Single + Controlled Load C1R CDS



## CovaU Pty Ltd

No contract term

Two rate: single rate with controlled load

Call 1300 689 866

www.covau.com.au

# **Estimated electricity cost**



1 person

**LOW** 7.2 kWh/day \$1,120/year

**\$1,160** if you do not meet your discount conditions

2 to 3 people

**MED** 11.8 kWh/day \$1,540/year

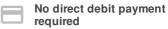
**\$1,610** if you do not meet your discount conditions

4+ people

HIGH 15.5 kWh/day \$1,890/year

**\$1,970** if you do not meet your discount conditions

#### **Features**











Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 689 866 and quote this Offer ID COV132296MR.

#### Offer details

DistributorCitipowerOffer typeMarket offerFuel typeElectricityCustomer typeResidentialRelease date01-01-2020Expiry date31-12-2020

# Offer eligibility

Available to Residential customers in the Citipower network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

# **Discounts and incentives**

# **Conditional discounts**

(incl. GST)

Direct Debit Percentage of usage: 4.00%

Pay by automatic payment direct debit or credit card

### **Guaranteed discounts**

(incl. GST)

Guaranteed discount Percentage of usage: 30.00%

# **Contract details**

Contract term No contract term

Cooling off period 10 business days

Eligibility criteria	Available to Residential customers in the Citipower network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions
Full terms and conditions	See our full terms and conditions to www.covau.com.au for details.

#### **Fees**

(incl. GST)

Disconnection fee Flat rate: \$42.42

Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Reconnection fee Flat rate: \$41.79

Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Credit card payment processing fee Percentage of bill: 0.82%

The amount is GST inclusive and applies to payments made by debit and credit cards.

Direct debit dishonour payment fee Flat rate: \$9.50

Cheque dishonour payment fee Flat rate: \$9.50

Other fee Flat rate: \$25.00

Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.

Credit card payment processing fee Percentage of bill: 0.80%

The amount is GST inclusive and applies to credit card payments via Australia Post.

Other fee Flat rate: \$3.00

Over the counter payment fee - may apply for over the counter payments made at an Australia Post outlet.

Other fee Flat rate: \$1.75

Paper Bill Fee.

#### **Additional information**

You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit www.covau.com.au/additionalfees

## Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 126.50 c/day

Peak consumption

All consumption 38.31c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption 29.43 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zone 6: Mild temperate