



Tango Energy Pty Ltd

- No contract term
- Time of use

- Call 1800 010 648
- tangoenergy.com

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$960/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,340/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,640/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- Fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 010 648** and quote this Offer ID **TAN166533MR**.

Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	03-04-2020
Expiry date	Contact the retailer

Offer eligibility

This offer is only available to small customers with an applicable network tariff. If you install a solar PV system, your electricity meter is changed or your network tariff classification is varied by your Distributor, we... more details below

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is only available to small customers with an applicable network tariff. If you install a solar PV system, your electricity meter is changed or your network tariff classification is varied by your Distributor, we may adjust your fees and charges at any time in accordance with our Market Agreement Terms.
Prices are fixed	
Contract expiry details	Your electricity rates (daily supply charge and usage rates, and excluding demand and other charges) are fixed for a minimum of 12 months, subject to the above eligibility criteria. After this period, we may make changes to your energy plan.
Full terms and conditions	This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at http://tangoenergy.com/terms-and-conditions . For further information about this offer, our market terms or solar feed-in eligibility call Tango Energy on 1800 010 648.

Fees

Other fee	(incl. GST) Flat rate: \$0.00
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There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

Disconnection fee **Flat rate: \$65.41**

This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.

Reconnection fee **Flat rate: \$42.39**

This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.

Credit card payment processing fee **Percentage of bill: 0.85%**

0.85% for credit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card. Payment by AMEX not accepted.

Payment processing fee **Percentage of bill: 0.30%**

0.30% for debit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card. Payment by AMEX not accepted.

Other fee **Flat rate: \$2.00**

Paper bill fee. \$2.00 (inc. GST) for each paper bill.

Other fee **Flat rate: \$7.50**

Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.

Additional information

Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: <http://tangoenergy.com/additional-charges>

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 104.50 c/day

Peak consumption – Mon - Fri, 7am - 11pm

All consumption usage per day 25.74c/kWh

Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption usage per day 18.15c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	60.00 c/kWh

Climate zone 6: Mild temperate