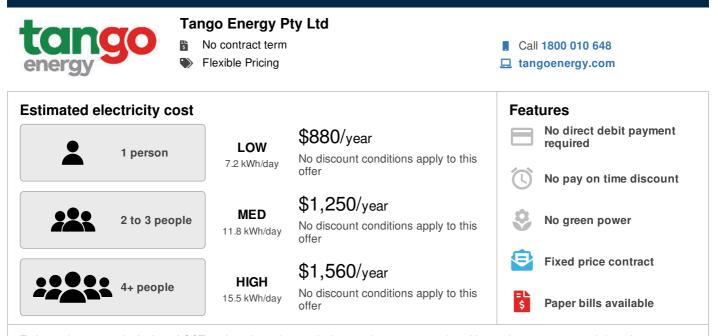
# Offer ID: TAN166549MR



Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 010 648 and quote this Offer ID TAN166549MR.

# Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	03-04-2020
Expiry date	Contact the retailer

# Offer eligibility

This offer is only available to small customers with an applicable network tariff. If you install a solar PV system, your electricity meter is changed or your network tariff classification is varied by your Distributor, we... more details below

# **Contract details**

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is only available to small customers with an applicable network tariff. If you install a solar PV system, your electricity meter is changed or your network tariff classification is varied by your Distributor, we may adjust your fees and charges at any time in accordance with our Market Agreement Terms.
Prices are fixed	
Contract expiry details	Your electricity rates (daily supply charge and usage rates, and excluding demand and other charges) are fixed for a minimum of 12 months, subject to the above eligibility criteria. After this period, we may make changes to your energy plan.
Full terms and conditions	This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at http://tangoenergy.com/terms-and-conditions. For further information about this offer, our market terms or solar feed-in eligibility call Tango Energy on 1800 010 648. Not available to an installed Interval Meter

# Fees

Other fee

(incl. GST)

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

## **Disconnection fee**

This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.

#### **Reconnection fee**

This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.

## Credit card payment processing fee

0.85% for credit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card. Payment by AMEX not accepted.

#### Payment processing fee

0.30% for debit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card. Payment by AMEX not accepted.

## Other fee

Paper bill fee. \$2.00 (inc. GST) for each paper bill.

## Other fee

Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.

1 month

## Additional information

Billing details Bill frequency

Payment options

Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: http://tangoenergy.com/additional-charges

Please contact the retailer to discuss payment options

Offer rate and details	
Local time	
Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	82.50 c/day
Peak consumption – Mon - Fri, 3pm - 9pm	
All consumption usage per day	30.25c/kWh
Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -	
10pm	
All consumption usage per day	19.47c/kWh
Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am	
All consumption usage per day	19.47c/kWh
<b>Daily supply charge:</b> a charge that applies for supplying electricity to your premises for each day of the bi how much electricity is used.	illing period, regardless of

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Tariff
12.00 c/kWh
60.00 c/kWh
-

Climate zone 6: Mild temperate

#### Flat rate: \$65.41

# Flat rate: \$42.39 d are subject to

# Percentage of bill: 0.85% applicable to direct debit

# Percentage of bill: 0.30%

Flat rate: \$2.00