

# Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **ELECTRIC VEHICLES**DISTRIBUTOR **ESSENTIAL**

## About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get 100% carbon offset energy at no extra cost to you

**OVER 1.8 Million**  
tonnes of carbon offset  
thanks to Powershop customers

## About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



## Tariff Information

This Time of Use tariff consists of a Daily Supply Charge, and then a different per kWh energy rate for Peak, Off Peak, Shoulder and Super Off Peak\* times.

The energy rate for the Super Off Peak times is cheaper than the normal Off Peak rate and provides a perfect opportunity to charge your Electric Vehicle.

\*Super Off Peak is displayed as 'Shoulder-2' on the Basic Plan Information Documents.

## Need Help?

Visit our help centre:  
**[powershop.com.au/help](https://powershop.com.au/help)**

Call us on:  
**1800 462 668**

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit  
**[powershop.com.au/basic-plan-information](https://powershop.com.au/basic-plan-information)**



## Shopper Market Offer - Electric Vehicles

No contract term

Time of use tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 8.8 kWh/day	<b>\$1,210</b> with discounts \$1,420 per year
2 to 3 people	<b>MEDIUM</b> 12.9 kWh/day	<b>\$1,520</b> with discounts \$1,790 per year
4 to 5+ people	<b>HIGH</b> 17.1 kWh/day	<b>\$1,850</b> with discounts \$2,170 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

### Fees and charges

Disconnection fee	\$60.08
Other fee	\$0.00

### ! Plan eligibility

This plan is only available if:  
Electric Vehicle Offer

### Discounts

**Mega Pack** 15%

Access up to a 15% discount if you buy specials (avg. of 15% off the reference rate) - see [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	168.18 cents/day
	Time of use usage rates	10.56 to 33.99 cents/kWh
<b>Solar feed-in</b>	10.2 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	16 Apr 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Essential Energy

## Fees and charges

Disconnection fee	\$60.08
A manual disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Plan eligibility

This plan is only available if:	
Electric Vehicle Offer	
To be eligible for this offer you must privately own an electric vehicle (car or SUV only), have a smart meter and move to a Time of Use tariff.	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable - usually by email and no later than 5 business days before the variation is to take place.

## Time of use charges

General Usage   01 Jul - 30 Jun   Mon-Fri		
● Peak 1700 to 1959 33.99 cents/kWh	● Shoulder-1 0700 to 1659 30.67 cents/kWh	● Shoulder-1 2000 to 2159 30.67 cents/kWh
● Shoulder-2 0000 to 0359 10.56 cents/kWh	● Off-Peak 0400 to 0659 21.07 cents/kWh	● Off-Peak 2200 to 2359 21.07 cents/kWh
General Usage   01 Jul - 30 Jun   Weekends		
● Off-Peak 0000 to 2359 21.07 cents/kWh		

## Solar feed-in

Voluntary FIT	10.2 cents/kWh exported
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## GreenPower

Usage	Charge
100%	\$0.055 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer - see our terms and conditions at: [powershop.com.au/prices](https://powershop.com.au/prices)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).



 Call **1800 462 668**  
 **[www.powershop.com.au](http://www.powershop.com.au)**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)

