## Lumo Energy Australia Pty Ltd — Lumo Value



Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 115 866 and quote this Offer ID LU2161257MR.

## Offer details

| Distributor   | United Energy        |
|---------------|----------------------|
| Offer type    | Market offer         |
| Fuel type     | Electricity          |
| Customer type | Residential          |
| Release date  | 12-02-2020           |
| Expiry date   | Contact the retailer |

# Offer eligibility

This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit http://www.lumoenergy.com.au/greenenergy/solar-energy-buy-back/vic

Offer ID: LU2161257MR

## **Discounts and incentives**

### **Conditional discounts**

#### **Early Bird Discount**

Percentage of bill amount: 3.00%

(incl. GST)

You will receive a 3% Early Bird Discount (EBD) off your total usage and daily supply charges when you pay your bill by 5pm on the due date.

#### Incentives

#### Low Rates

Low rates U can count on

| Contract details   |                  |
|--------------------|------------------|
| Contract term      | No contract term |
| Cooling off period | 10 business days |

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

| Eligibility criteria      | This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic   |  |
|---------------------------|--|--|
| Prices are not fixed      | We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.   |  |
| Contract expiry details   | Your contract is ongoing until it is ended by you or us.   |  |
| Full terms and conditions | For full terms and conditions applicable to this offer, please visit http://www.lumoenergy.com.au/help-<br>centre/useful-docs. All times are in Australian Eastern Standard Time (AEST), unless you have an interval<br>Meter or a Smart Meter, in which case, times will be adjusted to Australian Eastern Daylight Time during<br>daylight savings periods |  |
| Fees                      | (incl. GST)  |  |
| Connection fee            | Flat rate: \$54.52   |  |
| Business Hours Manual     |  |  |
| Connection fee            | Flat rate: \$12.28   |  |
| Business Hours Remote     |  |  |

#### Additional information

For the full schedule of fees applicable to this offer, please visit http://www.lumoenergy.com.au/help-centre/fee-schedule-vic or call us on 1300 11 58 66.

| Billing details<br>Bill frequency | 1 month  |  |
|-----------------------------------|--|--|
| Payment options                   | Please contact the retailer to discuss payment options |  |
| Offer rate and details            |  |  |

Local time

| Electricity charges (All year)  | Tariff (incl. GST)                  |
|---|-------------------------------------|
| Daily supply charge   | 83.59 c/day                         |
| Peak consumption – Mon - Fri, 3pm - 9pm   |                                     |
| All consumption   | 30.99c/kWh                          |
| Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -  |                                     |
| 10pm  |                                     |
| All consumption   | 29.26c/kWh                          |
| Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am  |                                     |
| All consumption   | 18.07c/kWh                          |
| <b>Daily supply charge:</b> a charge that applies for supplying electricity to your premises for each day o how much electricity is used. | f the billing period, regardless of |

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

| Solar feed-in tariff options    |             |
|---------------------------------|-------------|
|                                 | Tariff      |
| Current retailer feed-in tariff | 12.00 c/kWh |
| Premium feed-in tariff          | 66.00 c/kWh |

# **GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option         | Description   | Price (incl. GST)  |
|----------------|---|--------------------|
| 10% GreenPower | For an extra 6.6 cents per kWh Lumo will purchase 10% of your consumption from GreenPower accredited sources. | 6.60 cents per kWh |

Climate zone 6: Mild temperate