

# Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



OFFER **POWERSHOPLITE** 

DISTRIBUTOR JEMENA

## **About Powershop**

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

§200,000 app downloads



Get the best service from our award winning Customer Team

average customer satisfaction rating



🝵 🕢 Get 100% carbon offset energy at no extra cost to you

§1.8 Million

tonnes of carbon offset thanks to Powershop customers

## About this offer

This is a simple set and forget offer with no discounts, just a great rate. You get access to the Powershop app to manage your bills and energy usage.



## **Need Help?**

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit powershop.com.au/vic-energy-fact-sheets



1 Year

Single rate

Call 1800 462 668

www.powershop.com.au

#### **Estimated electricity cost**



1 person

2 to 3 people

LOW 7.2 kWh/day \$1,080/year

No discount conditions apply to this

**MED** 

\$1,520/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day

11.8 kWh/day

\$1,890/year

No discount conditions apply to this

#### **Features**



Direct debit payment required



No pay on time discount



**Green Power options** 



Fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161156MR.

#### Offer details

Distributor Jemena Offer type Market offer Fuel type Electricity **Customer type** Residential Release date 01-02-2020 **Expiry date** 31-12-2020

#### Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates under your... more details below

#### Contract details **Contract term** 1 Year Cooling off period 10 business days This product and document is only applicable to Victorian customers in the Jemena distribution area. Eligibility criteria Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates under your tariff for a period of 12 months Prices are fixed Your rates are secured for 12 months under your current tariff as of the date you agree to terms. We will Contract expiry details notify you at the end of the offer period as per the current regulations Full terms and We do not issue paper bills and require a credit card or bank details. For more information in relation to

Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

#### **Fees**

conditions

(incl. GST)

Flat rate: \$0.00 Early termination fee

This Powershop offer has no exit fees

Disconnection fee Flat rate: \$65.41

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$11.46

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

#### **Additional information**

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

#### Billing details

Bill frequency 1 month
Payment options Direct debit

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 105.74 c/day

Peak consumption

All consumption 26.53c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

#### Solar feed-in tariff options

**Tariff** 

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

#### **GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh



1 Year

Two rate: single rate with controlled load

■ Call 1800 462 668

www.powershop.com.au

#### **Estimated electricity cost**



1 person

**LOW** 7.2 kWh/day

\$1,080/year

No discount conditions apply to this

offer

2 to 3 people

MED 11.8 kWh/day \$1,520/year

No discount conditions apply to this offer

4+ people

**HIGH** 15.5 kWh/day \$1,890/year

No discount conditions apply to this offer

#### Features



Direct debit payment required



No pay on time discount



**Green Power options** 



**Fixed price contract** 



No paper bills available

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Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161155MR.

#### Offer details

DistributorJemenaOffer typeMarket offerFuel typeElectricityCustomer typeResidentialRelease date01-02-2020Expiry date31-12-2020

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Contract details	
Contract term	1 Year
Cooling off period	10 business days
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Prices are fixed	
Contract expiry details	Your rates are secured for 12 months under your current tariff as of the date you agree to terms. We will notify you at the end of the offer period as per the current regulations
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

#### Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

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#### **Billing details**

Bill frequency 1 month
Payment options Direct debit

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 105.74 c/day

**Peak consumption** 

All consumption 26.53c/kWh

Controlled load charges Tariff (incl. GST)

#### **Controlled load consumption**

20.13 c/kWh

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kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

#### Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

#### **GreenPower options**

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh

Option	Description	Price (incl. GST)
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh



🐧 1 Year

Single rate

■ Call 1800 462 668

www.powershop.com.au

#### **Estimated Electricity costs**

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



#### **Features**



Direct debit payment required



No pay on time discount



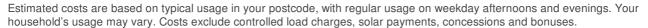
**Green Power options** 



**Fixed price contract** 



No paper bills available



A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161157MR.

# Distributor Jemena Offer type Market offer Fuel type Electricity

Customer type Residential
Release date 01-02-2020
Expiry date 31-12-2020

Offer eligibility

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under your... more details below

### **Contract details**

Offer details

Contract term	1 Year
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates under your tariff for a period of 12 months
Prices are fixed	
Contract expiry details	Your rates are secured for 12 months under your current tariff as of the date you agree to terms. We will notify you at the end of the offer period as per the current regulations

# Full terms and conditions

We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

#### **Fees**

(incl. GST)

Early termination fee Flat rate: \$0.00

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Disconnection fee Flat rate: \$65.41

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#### **Additional information**

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#### Billing details

Bill frequency 1 month

Payment options Direct debit

#### Offer rate and details

Local time

Electricity charges (All year) Tariff (incl. GST)

Daily supply charge 105.74 c/day

Peak consumption

All consumption 21.70c/kWh

Demand charge - Mon - Fri, 3pm - 9pm

18.04 cents per kW per Day

**Demand Charge** 

Demand calculation is based on the maximum measured interval consumption occurring

between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

#### Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

#### **GreenPower options**

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh

Option	Description	Price (incl. GST)
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh



🐧 1 Year

Time of use

■ Call 1800 462 668

www.powershop.com.au

#### **Estimated electricity cost**



1 person

**LOW** 7.2 kWh/day

\$1,070/year

No discount conditions apply to this

offer

2 to 3 people

**MED** 11.8 kWh/day \$1,510/year

No discount conditions apply to this offer

4+ people

**HIGH** 15.5 kWh/day \$1,870/year

No discount conditions apply to this offer

#### Features



Direct debit payment required



No pay on time discount



**Green Power options** 



Fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161110MR.

#### Offer details

DistributorJemenaOffer typeMarket offerFuel typeElectricityCustomer typeResidentialRelease date01-02-2020Expiry date31-12-2020

#### Offer eligibility

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#### Contract details **Contract term** 1 Year Cooling off period 10 business days This product and document is only applicable to Victorian customers in the Jemena distribution area. Eligibility criteria Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates under your tariff for a period of 12 months Prices are fixed Your rates are secured for 12 months under your current tariff as of the date you agree to terms. We will Contract expiry details notify you at the end of the offer period as per the current regulations Full terms and We do not issue paper bills and require a credit card or bank details. For more information in relation to conditions Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

#### Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

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Disconnection fee Flat rate: \$65.41

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$11.46

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#### **Additional information**

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#### Billing details

Bill frequency 1 month
Payment options Direct debit

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 105.74 c/day
Peak consumption – Mon - Fri, 7am - 11pm

All consumption 32.23c/kWh

Off-peak consumption - Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 19.61c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

#### Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

#### **GreenPower options**

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh

Climate zone 6: Mild temperate This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.



Time of use with controlled load

Call 1800 462 668

www.powershop.com.au

#### **Estimated electricity cost**



1 person

LOW 7.2 kWh/day \$1,070/year

No discount conditions apply to this

2 to 3 people

**MED** 11.8 kWh/day \$1,510/year

No discount conditions apply to this

4+ people

HIGH

15.5 kWh/day

\$1,870/year

No discount conditions apply to this

#### **Features**



Direct debit payment required



No pay on time discount



**Green Power options** 



Fixed price contract





No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

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Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161112MR.

#### Offer details

Distributor Jemena Offer type Market offer Fuel type Electricity **Customer type** Residential Release date 01-02-2020 **Expiry date** 31-12-2020

#### Offer eligibility

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# Contract details

**Contract term** 1 Year

Cooling off period 10 business days

Eligibility criteria

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates under your tariff for a period of 12 months

#### Prices are fixed

Contract expiry details

Your rates are secured for 12 months under your current tariff as of the date you agree to terms. We will notify you at the end of the offer period as per the current regulations

Full terms and conditions

We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

#### **Fees**

(incl. GST)

Flat rate: \$0.00 Early termination fee

This Powershop offer has no exit fees

Credit card payment processing fee

Flat rate: \$0.00

Disconnection fee Flat rate: \$65.41

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$11.46

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

#### **Additional information**

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#### Billing details

Bill frequency 1 month
Payment options Direct debit

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 105.74 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 32.23c/kWh

Off-peak consumption - Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 19.61c/kWh

Controlled load charges Tariff (incl. GST)

#### **Controlled load consumption**

20.13 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

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#### Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

#### **GreenPower options**

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh

Option	Description	Price (incl. GST)
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh



1 Year

Flexible Pricing

■ Call 1800 462 668

www.powershop.com.au

#### **Estimated electricity cost**



1 person

2 to 3 people

**LOW** 7.2 kWh/day

**MED** 

11.8 kWh/day

\$1,090/year

No discount conditions apply to this

offer

\$1,530/year

No discount conditions apply to this

4+ people

**HIGH** 15.5 kWh/day \$1,900/year

No discount conditions apply to this offer

#### Features



Direct debit payment required



No pay on time discount



**Green Power options** 



**Fixed price contract** 



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#### Billing details

Bill frequency 1 month
Payment options Direct debit

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 105.74 c/day

Peak consumption - Mon - Fri, 3pm - 9pm

All consumption 32.77c/kWh

Shoulder consumption - Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption 27.18c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption 21.11c/kWh

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#### Solar feed-in tariff options

Current retailer feed-in tariff 12.00 c/kWh

**Tariff** 

Premium feed-in tariff 72.00 c/kWh

#### **GreenPower options**

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh

Option	Description	Price (incl. GST)
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh



1 Year

Flexible Pricing with controlled load

Call 1800 462 668

www.powershop.com.au

#### **Estimated electricity cost**



1 person

**LOW** 7.2 kWh/day \$1,090/year

No discount conditions apply to this

offer

2 to 3 people

MED 11.8 kWh/day \$1,530/year

No discount conditions apply to this

offer

4+ people

**HIGH** 15.5 kWh/day

\$1,900/year

No discount conditions apply to this offer

#### **Features**



Direct debit payment required



No pay on time discount



Green Power options



Fixed price contract



No paper bills available

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Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161113MR.

#### Offer details

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Disconnection fee Flat rate: \$65.41

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$11.46

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

#### **Additional information**

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

#### Billing details

Bill frequency 1 month
Payment options Direct debit

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 105.74 c/day

Peak consumption - Mon - Fri, 3pm - 9pm

All consumption 32.77c/kWh

Shoulder consumption - Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption 27.18c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption 21.11c/kWh

Controlled load charges Tariff (incl. GST)

#### **Controlled load consumption**

20.13 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

#### Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
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Premium feed-in tariff 72.00 c/kWh

#### **GreenPower options**

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh

Option	Description	Price (incl. GST)
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh