



Lumo Energy Australia Pty Ltd

- No contract term
- Flexible Pricing

- Call 1300 115 866
- www.lumoenergy.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$970/year \$1,000 if you do not meet your discount conditions
2 to 3 people	MED 11.8 kWh/day	\$1,350/year \$1,400 if you do not meet your discount conditions
4+ people	HIGH 15.5 kWh/day	\$1,670/year \$1,720 if you do not meet your discount conditions

Features

- No direct debit payment required
- Pay on time discount
- Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 115 866** and quote this Offer ID **LU2161254MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	12-02-2020
Expiry date	Contact the retailer

Offer eligibility

This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic>

Discounts and incentives

Conditional discounts

(incl. GST)

Early Bird Discount	Percentage of bill amount: 3.00%
You will receive a 3% Early Bird Discount (EBD) off your total usage and daily supply charges when you pay your bill by 5pm on the due date.	

Incentives

Low Rates

Low rates U can count on

Contract details

Contract term	No contract term
Cooling off period	10 business days

Eligibility criteria	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	Your contract is ongoing until it is ended by you or us.
Full terms and conditions	For full terms and conditions applicable to this offer, please visit http://www.lumoenergy.com.au/help-centre/useful-docs . All times are in Australian Eastern Standard Time (AEST), unless you have an interval Meter or a Smart Meter, in which case, times will be adjusted to Australian Eastern Daylight Time during daylight savings periods

Fees

	(incl. GST)
Connection fee Business Hours Manual	Flat rate: \$41.79
Connection fee Business Hours Remote	Flat rate: \$12.05
Additional information	
For the full schedule of fees applicable to this offer, please visit http://www.lumoenergy.com.au/help-centre/fee-schedule-vic or call us on 1300 11 58 66.	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	103.29 c/day
Peak consumption – Mon - Fri, 3pm - 9pm All consumption	28.44c/kWh
Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm All consumption	25.01c/kWh
Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am All consumption	18.04c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	66.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	For an extra 6.6 cents per kWh Lumo will purchase 10% of your consumption from GreenPower accredited sources.	6.60 cents per kWh

Climate zone 6: Mild temperate