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Red Energy Pty Ltd



Time of use

Call 13 18 06

uww.redenergy.com.au

Estimated electricity cost			Feat	ures
1 person	LOW 7.2 kWh/day	\$1,190/year \$1,320 if you do not meet your discount conditions		No direct debit payment required Pay on time discount
2 to 3 people	MED 11.8 kWh/day	\$1,680/year \$1,870 if you do not meet your discount conditions	\$	Green power
4+ people	HIGH	\$2,090/year \$2,330 if you do not meet your		No fixed price contract
	15.5 kWh/day	discount conditions	\$	Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 13 18 06 and quote this Offer ID RED162903MR.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	27-02-2020
Expiry date	Contact the retailer

Offer eligibility

Offer only available to residential customers who sign up online via redenergy.com.au. Customers must have a smart meter or interval meter and be the registered owner of an electric vehicle, which has the same address as the... more details below

Discounts and incentives

Conditional discounts

Pay on Time Discount

(incl. GST)

Percentage of bill amount: 10.00%

The 10% discount will be applied to the total billed amount when the bill is paid by the due date.

Incentives

Free Electricity Use Period

Between 12pm and 2pm Saturday and Sunday, your electricity usage charges will be waived for any electricity consumed at your Supply Address. Service to property charges apply.

Contract details	
Contract term	No contract term
Cooling off period	10 business days

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Eligibility criteria	Offer only available to residential customers who sign up online via redenergy.com.au. Customers must have a smart meter or interval meter and be the registered owner of an electric vehicle, which has the same address as the customer's electricity supply address.
Prices are not fixed	We may vary your rates in line with our Customer Charter at any time by written notice to you. Notice will be given at least 5 business day prior to the variation.
Contract expiry details	Your contract is ongoing until it is ended by you or us.
Full terms and conditions	For full terms and conditions applicable to this offer, please visit https://www.redenergy.com.au/termsandconditions. All times are AEST, unless you have an interval meter, in which case daylight savings time will apply. We will issue your bill at least quarterly, or if you have a Smart Meter, monthly, unless you have requested to be billed quarterly or your Smart Meter does not have active telecommunications.

Fees

	(incl. GST)
Connection fee	Flat rate: \$22.04
Business Hours Manual	
Connection fee	Flat rate: \$7.54
Business Hours Remote	

Additional information

For more information on our additional fees, please visit https://www.redenergy.com.au/docs/Red-Energy-VIC-Additional-Service-Charges.pdf

Billing details	
Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	122.98 c/day
Peak consumption – Mon - Fri, 7am - 11pm	
All consumption	41.14c/kWh
Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day	
All consumption	24.04c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options	
	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	66.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

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Option	Description	Price (incl. GST)
100% GreenPower	Red Energy offers 100% GreenPower for an extra 5.83 cents per kWh. Please contact us on 131 806 for more information.	5.83 cents per kWh

Climate zone 6: Mild temperate