



## Red Energy Pty Ltd

- No contract term
- Flexible Pricing

- Call 13 18 06
- [www.redenergy.com.au](http://www.redenergy.com.au)

## Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,170/year</b> \$1,300 if you do not meet your discount conditions
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,660/year</b> \$1,840 if you do not meet your discount conditions
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$2,060/year</b> \$2,290 if you do not meet your discount conditions

## Features

- No direct debit payment required
- Pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **13 18 06** and quote this Offer ID **RED162904MR**.

## Offer details

Distributor	AusNet Services (electricity)
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	27-02-2020
Expiry date	Contact the retailer

## Offer eligibility

Offer only available to residential customers who sign up online via [redenergy.com.au](http://redenergy.com.au). Customers must have a smart meter or interval meter and be the registered owner of an electric vehicle, which has the same address as the... more details below

## Discounts and incentives

## Conditional discounts

(incl. GST)

<b>Pay on Time Discount</b>	<b>Percentage of bill amount: 10.00%</b>
The 10% discount will be applied to the total billed amount when the bill is paid by the due date.	

## Incentives

## Free Electricity Use Period

Between 12pm and 2pm Saturday and Sunday, your electricity usage charges will be waived for any electricity consumed at your Supply Address. Service to property charges apply.

## Contract details

Contract term	No contract term
Cooling off period	10 business days

<b>Eligibility criteria</b>	Offer only available to residential customers who sign up online via <a href="http://redenergy.com.au">redenergy.com.au</a> . Customers must have a smart meter or interval meter and be the registered owner of an electric vehicle, which has the same address as the customer's electricity supply address.
<b>Prices are not fixed</b>	We may vary your rates in line with our Customer Charter at any time by written notice to you. Notice will be given at least 5 business day prior to the variation.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Full terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="https://www.redenergy.com.au/termsandconditions">https://www.redenergy.com.au/termsandconditions</a> . All times are AEST/AEDT. We will issue your bill at least quarterly, or if you have a Smart Meter, monthly, unless you have requested to be billed quarterly or your Smart Meter does not have active telecommunications.

## Fees

	(incl. GST)
<b>Connection fee</b> Business Hours Manual	<b>Flat rate: \$22.04</b>
<b>Connection fee</b> Business Hours Remote	<b>Flat rate: \$7.54</b>
<b>Additional information</b>	
For more information on our additional fees, please visit <a href="https://www.redenergy.com.au/docs/Red-Energy-VIC-Additional-Service-Charges.pdf">https://www.redenergy.com.au/docs/Red-Energy-VIC-Additional-Service-Charges.pdf</a>	

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
<b>Daily supply charge</b>	122.98 c/day
<b>Peak consumption</b> – Mon - Fri, 3pm - 9pm All consumption	39.13c/kWh
<b>Shoulder consumption</b> – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm All consumption	34.65c/kWh
<b>Off-peak consumption</b> – Everyday, 12am - 7am; Everyday, 10pm - 12am All consumption	24.04c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
<b>100% GreenPower</b>	Red Energy offers 100% GreenPower for an extra 5.83 cents per kWh. Please contact us on 131 806 for more information.	5.83 cents per kWh

