

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



OFFER **POWERSHOPLITE**

DISTRIBUTOR AUSNET

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

§200,000 app downloads



Get the best service from our award winning Customer Team

average customer satisfaction rating



🝵 🕢 Get 100% carbon offset energy at no extra cost to you

§1.8 Million

tonnes of carbon offset thanks to Powershop customers

About this offer

This is a simple set and forget offer with no discounts, just a great rate. You get access to the Powershop app to manage your bills and energy usage.



Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit powershop.com.au/vic-energy-fact-sheets



🐧 1 Year

Single rate

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day \$1,200/year

No discount conditions apply to this

offer

2 to 3 people

MED 11.8 kWh/day \$1,680/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day \$2,080/year

No discount conditions apply to this offer

Features



Direct debit payment required



No pay on time discount



Green Power options



Fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161142MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity

Customer type Residential

Release date 01-02-2020

Expiry date 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates... more details below

Contract details **Contract term** 1 Year Cooling off period 10 business days This product and document is only applicable to Victorian customers in the AusNet Services distribution Eligibility criteria area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates under your tariff for a period of 12 months Prices are fixed Your rates are secured for 12 months under your current tariff as of the date you agree to terms. We will Contract expiry details notify you at the end of the offer period as per the current regulations. Full terms and We do not issue paper bills and require a credit card or bank details. For more information in relation to conditions Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 118.37 c/day

Peak consumption

All consumption 29.16c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh



🐧 1 Year

Two rate: single rate with controlled load

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

LOW 7.2 kWh/day \$1,200/year

No discount conditions apply to this

offer

MED
11.8 kWh/day

\$1,680/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day \$2,080/year

No discount conditions apply to this offer

Features



Direct debit payment required



No pay on time discount



Green Power options



Fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161141MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity
Customer type Residential
Release date 01-02-2020
Expiry date 31-12-2020

Offer eligibility

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Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 118.37 c/day

Peak consumption

All consumption 29.16c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

20.77 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh

Option	Description	Price (incl. GST)
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh



🐧 1 Year

Time of use

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day \$1,210/year

No discount conditions apply to this

offer

2 to 3 people

MED 11.8 kWh/day \$1,710/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day \$2,120/year

No discount conditions apply to this offer

Features



Direct debit payment required



No pay on time discount



Green Power options



Fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161095MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity
Customer type Residential
Release date 01-02-2020
Expiry date 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates... more details below

Contract details **Contract term** 1 Year Cooling off period 10 business days This product and document is only applicable to Victorian customers in the AusNet Services distribution Eligibility criteria area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates under your tariff for a period of 12 months Prices are fixed Your rates are secured for 12 months under your current tariff as of the date you agree to terms. We will Contract expiry details notify you at the end of the offer period as per the current regulations. Full terms and We do not issue paper bills and require a credit card or bank details. For more information in relation to conditions Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month

Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 118.37 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 37.09c/kWh

Off-peak consumption - Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 21.64c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh

Climate zone 6: Mild temperate This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.



Time of use with controlled load

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

LOW 7.2 kWh/day \$1,210/year

No discount conditions apply to this

MED 11.8 kWh/day

15.5 kWh/day

\$1,710/year

No discount conditions apply to this

HIGH 4+ people

\$2,120/year

No discount conditions apply to this

Features



Direct debit payment required



No pay on time discount



Green Power options



Fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161097MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer Fuel type Electricity **Customer type** Residential Release date 01-02-2020 **Expiry date** 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates... more details below

Contract details **Contract term** 1 Year Cooling off period 10 business days This product and document is only applicable to Victorian customers in the AusNet Services distribution Eligibility criteria area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates under your tariff for a period of 12 months Prices are fixed Your rates are secured for 12 months under your current tariff as of the date you agree to terms. We will Contract expiry details notify you at the end of the offer period as per the current regulations.

Fees

Full terms and

conditions

(incl. GST)

Flat rate: \$0.00 Early termination fee

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

This Powershop offer has no exit fees

Credit card payment processing fee

Flat rate: \$0.00

Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

We do not issue paper bills and require a credit card or bank details. For more information in relation to

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 118.37 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 37.09c/kWh

Off-peak consumption - Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 21.64c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

20.77 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh

Option	Description	Price (incl. GST)
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh



🐧 1 Year

Flexible Pricing

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

offer

2 to 3 people

MED 11.8 kWh/day \$1,720/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day \$2,130/year

No discount conditions apply to this

Features



Direct debit payment required



No pay on time discount



Green Power options



Fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161094MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity

Customer type Residential

Release date 01-02-2020

Expiry date 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates... more details below

Contract term 1 Year Cooling off period 10 business days This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details. The PowershopLITE Offer fixes your rates under your tariff for a period of 12 months Prices are fixed Contract expiry details Your rates are secured for 12 months under your current tariff as of the date you agree to terms. We will notify you at the end of the offer period as per the current regulations.

We do not issue paper bills and require a credit card or bank details. For more information in relation to

Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

Full terms and

conditions

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Flat rate: \$7.54 Disconnection fee

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year) Tariff (incl. GST)

Daily supply charge 118.37 c/day

Peak consumption - Mon - Fri, 3pm - 9pm

All consumption 36.88c/kWh

Shoulder consumption - Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption 32.58c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption 20.74c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

Option	Description	Price (incl. GST)	
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh	
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh	

Option	Description	Price (incl. GST)
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh



🐧 1 Year

Flexible Pricing with controlled load

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

offer

2 to 3 people MI

MED 11.8 kWh/day \$1,720/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day \$2,130/year

No discount conditions apply to this offer

Features



Direct debit payment required



No pay on time discount



Green Power options



Fixed price contract



No paper bills available

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Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD161096MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity
Customer type Residential
Release date 01-02-2020
Expiry date 31-12-2020

Offer eligibility

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Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

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Disconnection fee Flat rate: \$22.04

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Disconnection fee Flat rate: \$7.54

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Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 118.37 c/day

Peak consumption - Mon - Fri, 3pm - 9pm

All consumption 36.88c/kWh

Shoulder consumption - Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption 32.58c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption 20.74c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

20.77 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
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Premium feed-in tariff 72.00 c/kWh

GreenPower options

Option	Description	Price (incl. GST)
100% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	5.50 cents per kWh

Option	Description	Price (incl. GST)
50% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	2.75 cents per kWh
25% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	1.38 cents per kWh
10% GreenPower	Your GreenPower preference can be set within your online account and changed at any time. No discount apply to GreenPower charges.	0.55 cents per kWh