



CovaU Pty Ltd

No contract term

Single rate

Call 1300 689 866

www.covau.com.au

Estimated Electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **CovaU Pty Ltd** on **1300 689 866** for pricing details.



Features

No direct debit payment required

No pay on time discount

No Green Power options

No fixed price contract

Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV132819MR**.

Offer details

Distributor	United Energy
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

Available to Residential customers in the United Energy network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

Discounts and incentives

Conditional discounts

(incl. GST)

Direct Debit	Percentage of usage: 4.00%
Pay by automatic payment direct debit or credit card	

Guaranteed discounts

(incl. GST)

Guaranteed discount	Percentage of usage: 30.00%
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Contract details

Contract term	No contract term
Cooling off period	10 business days

Eligibility criteria	Available to Residential customers in the United Energy network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions
Full terms and conditions	See our full terms and conditions at www.covau.com.au for details.

Fees

	(incl. GST)
Disconnection fee	Flat rate: \$54.52
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
Reconnection fee	Flat rate: \$54.52
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
Credit card payment processing fee	Percentage of bill: 0.82%
The amount is GST inclusive and applies to payments made by debit and credit cards.	
Direct debit dishonour payment fee	Flat rate: \$9.50
Cheque dishonour payment fee	Flat rate: \$9.50
Other fee	Flat rate: \$25.00
Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.	
Credit card payment processing fee	Percentage of bill: 0.80%
The amount is GST inclusive and applies to credit card payments via Australia Post.	
Other fee	Flat rate: \$3.00
Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.	
Other fee	Flat rate: \$1.75
Paper Bill Fee.	
Additional information	
You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit www.covau.com.au/additionalfees	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

	Tariff (incl. GST)
Season 1 electricity charges - SUMMER (01-Jan - 31-Mar)	
Daily supply charge	132.00 c/day
Peak consumption	
All consumption	32.96c/kWh
Demand charge – Mon - Fri, 3pm - 9pm	39.12 cents per kW per Day

Summer Demand charge based on monthly maximum demand.
 Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.
 Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 1.5 kW.

Season 2 electricity charges - NON SUMMER (01-Apr - 30-Nov)

Tariff (incl. GST)

Daily supply charge 132.00 c/day

Peak consumption

All consumption 32.96c/kWh

Demand charge – Mon - Fri, 3pm - 9pm 17.09 cents per kW per Day

Non Summer Demand charge based on monthly maximum demand.
 Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.
 Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 1.5 kW.

Season 3 electricity charges - SUMMER (01-Dec - 31-Dec)

Tariff (incl. GST)

Daily supply charge 132.00 c/day

Peak consumption

All consumption 32.96c/kWh

Demand charge – Mon - Fri, 3pm - 9pm 39.12 cents per kW per Day

Summer Demand charge based on monthly maximum demand.
 Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.
 Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 1.5 kW.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.