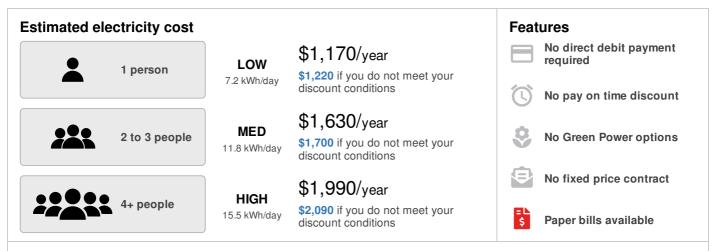




No contract term Ę۴

- Two rate: single rate with controlled load
- Call 1300 689 866
- 🖵 www.covau.com.au



Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 689 866 and quote this Offer ID COV132821MR.

## Offer details

Distributor	United Energy	
Offer type	Market offer	
Fuel type	Electricity	
Customer type	Residential	
Release date	01-01-2020	
Expiry date	31-12-2020	

# Offer eligibility

Available to Residential customers in the United Energy network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

# **Discounts and incentives**

## **Conditional discounts**

(incl. GST)

(incl. GST)

Percentage of usage: 4.00%

Percentage of usage: 30.00%

Pay by automatic payment direct debit or credit card

## **Guaranteed discounts**

**Guaranteed discount** 

**Direct Debit** 

**Contract details** Contract term No contract term **Cooling off period** 10 business days

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Eligibility criteria	Available to Residential customers in the United Energy network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.	
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.	
Contract expiry details	S The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions	
Full terms and conditions	See our full terms and conditions at www.covau.com.au for details.	

## Fees

#### **Disconnection fee**

Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

(incl. GST)

Flat rate: \$54.52

Flat rate: \$54.52

#### **Reconnection fee**

Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Credit card payment processing fee	Percentage of bill: 0.82%
The amount is GST inclusive and applies to payments made by debit and credit cards.	
Direct debit dishonour payment fee	Flat rate: \$9.50
Cheque dishonour payment fee	Flat rate: \$9.50
Other fee	Flat rate: \$25.00
Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.	
Credit card payment processing fee	Percentage of bill: 0.80%
The amount is GST inclusive and applies to credit card payments via Australia Post.	
Other fee	Flat rate: \$3.00
Over the counter payment fee - may apply for over the counter payments made at an Australia Post of	outlet.
Other fee	Flat rate: \$1.75

Paper Bill Fee.

#### Additional information

You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit www.covau.com.au/additionalfees

Billing details		
Bill frequency	1 month	
Payment options	Please contact the retailer to discuss payment options	

# Offer rate and details

Local time

Electricity charges - Peak (All year)	Tariff (incl. GST)
Daily supply charge	126.50 c/day
Peak consumption	
All consumption	41.20c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	28.25 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zone 6: Mild temperate