

Home Your Way

Jemena

OFFER VALID FROM 01/01/2020



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Standing offer	01/01/2020

Single Rate (A100) QEN153686SR

Electricity Charges	Price (inc. GST)
Peak – Balance KWh / mth	27.870 c/KWh
Supply charge (c/KWh)	104.310 c/KWh

Single + Controlled Load (A100+A180) QEN153687SR

Electricity Charges	Price (inc. GST)
Peak – Balance KWh / mth	27.870 c/KWh
Controlled Load	20.860 c/KWh
Supply charge (c/day)	104.310 c/KWh

Time of Use (A140) QEN153708SR

Electricity Charges	Price (inc. GST)
Peak – Balance KWh / mth	33.990 c/KWh
Off Peak – Balance KWh / mth	21.100 c/KWh
Supply charge (c/day)	104.310 c/day

Flexi (A10X) QEN153709SR

Electricity Charges	Price (inc. GST)
Peak	35.050 c/KWh
Shoulder	27.800 c/KWh
Off Peak	21.760 c/KWh
Supply charge (c/day)	104.310 c/day

Fees

Cheque dishonour payment fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

Terms of contract

No contract term

Other details

Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

Eligibility

Eligible customers must be located in the VIC Jemena distribution area.

Price changes

QEnergy will notify you of any changes to pricing or contract terms and conditions in writing 10 business days prior.

Definitions

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

KWh: a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	2 / 12 Cordelia Street South Brisbane QLD 4101	1300 QENERGY	www.qenergy.com.au	Please visit www.qenergy.com.au

Victorian Energy Compare

For information to help you compare the retail offers available to you, please visit www.compare.energy.vic.gov.au