

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **VICTORIAN DEFAULT OFFER**DISTRIBUTOR **JEMENA**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

The Victorian Default Offer (VDO) is a set of electricity rates set by the Essential Services Commission (ESC).

Most of our other offers are more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit

powershop.com.au/vic-energy-fact-sheets



Powershop Australia Pty Ltd

- No contract term
- Single rate

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,110/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,580/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,960/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135460SR**.

Offer details

Distributor	Jemena
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee **Flat rate: \$65.41**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee **Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 104.31 c/day

Peak consumption

All consumption 27.87c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

Climate zone 6: Mild temperate



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- No contract term
- Single rate

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135452SR**.

Offer details

Distributor	Jemena
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee**Flat rate: \$65.41**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee**Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details**Bill frequency**

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)****Daily supply charge**

104.31 c/day

Peak consumption

All consumption

23.06c/kWh

Demand charge – Mon - Fri, 3pm - 9pm

18.04 cents per kW per Day

Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh



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- No contract term
- Two rate: single rate with controlled load

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,110/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,580/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,960/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135459SR**.

Offer details

Distributor	Jemena
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee **Flat rate: \$65.41**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee **Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 104.31 c/day

Peak consumption

All consumption 27.87c/kWh

Controlled load charges **Tariff (incl. GST)**

Controlled load consumption 20.86 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

Climate zone 6: Mild temperate



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- No contract term
- Time of use

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,110/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,580/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,960/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135473SR**.

Offer details

Distributor	Jemena
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

Early termination fee	(incl. GST) Flat rate: \$0.00
This Powershop offer has no exit fees	
Credit card payment processing fee	Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee**Flat rate: \$65.41**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee**Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)**

Daily supply charge 104.31 c/day**Peak consumption** – Mon - Fri, 7am - 11pm

All consumption 32.95c/kWh**Off-peak consumption** – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 22.34c/kWh



Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zone 6: Mild temperate






Powershop Australia Pty Ltd






-  No contract term
-  Time of use with controlled load

-  Call 1800 462 668
-  www.powershop.com.au

Estimated electricity cost

 1 person	LOW 7.2 kWh/day	\$1,110/year No discount conditions apply to this offer
 2 to 3 people	MED 11.8 kWh/day	\$1,580/year No discount conditions apply to this offer
 4+ people	HIGH 15.5 kWh/day	\$1,960/year No discount conditions apply to this offer

Features

-  Direct debit payment required
-  No pay on time discount
-  No Green Power options
-  No fixed price contract
-  No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135475SR**.

Offer details

Distributor	Jemena
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

Early termination fee	(incl. GST) Flat rate: \$0.00
This Powershop offer has no exit fees	
Credit card payment processing fee	Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee**Flat rate: \$65.41**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee**Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)**

Daily supply charge 104.31 c/day**Peak consumption** – Mon - Fri, 7am - 11pm

All consumption 32.95c/kWh

Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 22.34c/kWh

Controlled load charges**Tariff (incl. GST)**

Controlled load consumption 20.86 c/kWh



Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zone 6: Mild temperate






Powershop Australia Pty Ltd






-  No contract term
-  Flexible Pricing

-  Call 1800 462 668
-  www.powershop.com.au

Estimated electricity cost

 1 person	LOW 7.2 kWh/day	\$1,110/year No discount conditions apply to this offer
 2 to 3 people	MED 11.8 kWh/day	\$1,580/year No discount conditions apply to this offer
 4+ people	HIGH 15.5 kWh/day	\$1,960/year No discount conditions apply to this offer

Features

-  Direct debit payment required
-  No pay on time discount
-  No Green Power options
-  No fixed price contract
-  No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135474SR**.

Offer details

Distributor	Jemena
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

Early termination fee	(incl. GST) Flat rate: \$0.00
This Powershop offer has no exit fees	
Credit card payment processing fee	Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee**Flat rate: \$65.41**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee**Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge	104.31 c/day
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Peak consumption – Mon - Fri, 3pm - 9pm

All consumption	33.01c/kWh
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Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm

All consumption	27.85c/kWh
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Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption	23.56c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zone 6: Mild temperate



Powershop Australia Pty Ltd

- No contract term
- Flexible Pricing with controlled load

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,110/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,580/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,960/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135476SR**.

Offer details

Distributor	Jemena
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

Early termination fee	(incl. GST) Flat rate: \$0.00
This Powershop offer has no exit fees	
Credit card payment processing fee	Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee**Flat rate: \$65.41**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee**Flat rate: \$11.46**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)**

Daily supply charge

104.31 c/day

Peak consumption – Mon - Fri, 3pm - 9pm

All consumption

33.01c/kWh

Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption

27.85c/kWh

Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption

23.56c/kWh

Controlled load charges**Tariff (incl. GST)**

Controlled load consumption

20.86 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zone 6: Mild temperate