



## Lumo Energy Australia Pty Ltd

- No contract term
- Time of use with controlled load

- Call 1300 115 866
- [www.lumoenergy.com.au](http://www.lumoenergy.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,110/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,570/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,950/year</b> No discount conditions apply to this offer

### Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 115 866** and quote this Offer ID **LU2148828SR**.

### Offer details

<b>Distributor</b>	Jemena
<b>Offer type</b>	Victorian Default Offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-01-2020
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic>

### Discounts and incentives

#### Incentives

##### No contract term

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### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are not fixed</b>	We may vary our rates no more than once per 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We also notify you at least 5 business days before the variation is to apply.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.

**Full terms and conditions**

For full terms and conditions applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/useful-docs>. All times are in Australian Eastern Standard Time (AEST), unless you have an interval Meter or a Smart Meter, in which case, times will be adjusted to Australian Eastern Daylight Time during daylight savings periods.

**Fees****(incl. GST)****Connection fee** **Flat rate: \$42.39**

Business Hours Manual

**Connection fee** **Flat rate: \$11.46**

Business Hours Remote

**Additional information**

For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

**Billing details****Bill frequency** 1 month**Payment options** Please contact the retailer to discuss payment options**Offer rate and details**

Local time

**Electricity charges (All year)** **Tariff (incl. GST)****Daily supply charge** 104.31 c/day**Peak consumption** – Mon - Fri, 7am - 11pm

All consumption 27.87c/kWh

**Off-peak consumption** – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption 27.87c/kWh

**Controlled load charges** **Tariff (incl. GST)****Controlled load consumption** 20.86 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

**Solar feed-in tariff options****Tariff****Current retailer feed-in tariff** 12.00 c/kWh**Premium feed-in tariff** 66.00 c/kWh*Climate zone 6: Mild temperate*