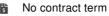
# Red Energy Pty Ltd



Time of use

#### Call 13 18 06

uww.redenergy.com.au

Estimated electricity	cost		Feat	ures
1 persor	LOW 7.2 kWh/day	\$1,040/year \$1,160 if you do not meet your discount conditions		No direct debit payment required
		discount conditions		Pay on time discount
2 to 3 pe	MED	\$1,450/year	\$	One on Devenue anti-
2 to 3 people	11.8 kWh/day	\$1,610 if you do not meet your discount conditions	V	Green Power options
		\$1,780/year	₿	No fixed price contract
4+ peop	le HIGH	\$1,980 if you do not meet your	E)	
	15.5 kWh/day	discount conditions	\$	Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 13 18 06 and quote this Offer ID RED135984MR.

## Offer details

red

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	Contact the retailer

## Offer eligibility

This offer is available to residential customers within the Citipower distribution zone with applicable network tariff. For more information contact 131806.

## **Discounts and incentives**

#### **Conditional discounts**

#### Pay on Time Discount

(incl. GST)

Percentage of bill amount: 10.00%

The 10% discount will be applied to the total billed amount when the bill is paid by the due date.

## Incentives

## Red Energy Rewards™

Eligible customers will receive access to the website and mobile app upon transferring to Red. For more details about the Red Rewards Program see www.redenergyrewards.com.au. For T&Cs go to www.redenergy.com.au/termsandconditions

## **Contract details**

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to residential customers within the Citipower distribution zone with applicable network tariff. For more information contact 131806.

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

## Offer ID: RED135984MR

Prices are not fixed	We may vary your rates in line with our Customer Charter at any time by written notice to you. Notice will be given at least 5 business day prior to the variation.	
Contract expiry details	Your contract is ongoing until it is ended by you or us.	
Full terms and conditions	For full terms and conditions applicable to this offer, please visit https://www.redenergy.com.au/termsandconditions. All times are AEST, unless you have an interval meter, in which case daylight savings time will apply. We will issue your bill at least quarterly, or if you have a Smart Meter, monthly, unless you have requested to be billed quarterly or your Smart Meter does not have active telecommunications.	

#### Fees

	(incl. GST)
Connection fee	Flat rate: \$41.79
Business Hours Manual	
Connection fee	Flat rate: \$12.05
Business Hours Remote	

#### Additional information

For more information on our additional fees, please visit https://www.redenergy.com.au/docs/Red-Energy-VIC-Additional-Service-Charges.pdf

Billing details	
Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	121.91 c/day
Peak consumption – Mon - Fri, 7am - 11pm	
All consumption	32.45c/kWh
Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day	
All consumption	21.07c/kWh
<b>Daily supply charge:</b> a charge that applies for supplying electricity to your premises for each day of the	billing period, regardless of

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Tariff
12.00 c/kWh
66.00 c/kWh

# **GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	Red Energy offers 100% GreenPower for an extra 5.83 cents per kWh. Please contact us on 131 806 for more information.	5.83 cents per kWh

Climate zone 6: Mild temperate