



Red Energy Pty Ltd

- No contract term
- Flexible Pricing

- Call 13 18 06
- www.redenergy.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,040/year \$1,150 if you do not meet your discount conditions
2 to 3 people	MED 11.8 kWh/day	\$1,440/year \$1,600 if you do not meet your discount conditions
4+ people	HIGH 15.5 kWh/day	\$1,770/year \$1,970 if you do not meet your discount conditions

Features

- No direct debit payment required
- Pay on time discount
- Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling 13 18 06 and quote this Offer ID RED135983MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	Contact the retailer

Offer eligibility

This offer is available to residential customers within the Citipower distribution zone with applicable network tariff. For more information contact 131806.

Discounts and incentives

Conditional discounts

(incl. GST)

Pay on Time Discount	Percentage of bill amount: 10.00%
The 10% discount will be applied to the total billed amount when the bill is paid by the due date.	

Incentives

Red Energy Rewards™

Eligible customers will receive access to the website and mobile app upon transferring to Red. For more details about the Red Rewards Program see www.redenergyrewards.com.au. For T&Cs go to www.redenergy.com.au/termsandconditions

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to residential customers within the Citipower distribution zone with applicable network tariff. For more information contact 131806.

Prices are not fixed	We may vary your rates in line with our Customer Charter at any time by written notice to you. Notice will be given at least 5 business day prior to the variation.
Contract expiry details	Your contract is ongoing until it is ended by you or us.
Full terms and conditions	For full terms and conditions applicable to this offer, please visit https://www.redenergy.com.au/termsandconditions . All times are AEST/AEDT. We will issue your bill at least quarterly, or if you have a Smart Meter, monthly, unless you have requested to be billed quarterly or your Smart Meter does not have active telecommunications.

Fees

	(incl. GST)
Connection fee Business Hours Manual	Flat rate: \$41.79
Connection fee Business Hours Remote	Flat rate: \$12.05
Additional information	
For more information on our additional fees, please visit https://www.redenergy.com.au/docs/Red-Energy-VIC-Additional-Service-Charges.pdf	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	121.91 c/day
Peak consumption – Mon - Fri, 3pm - 9pm All consumption	33.22c/kWh
Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm All consumption	27.50c/kWh
Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am All consumption	21.07c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	66.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	Red Energy offers 100% GreenPower for an extra 5.83 cents per kWh. Please contact us on 131 806 for more information.	5.83 cents per kWh

Climate zone 6: Mild temperate