



## Red Energy Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 13 18 06
- [www.redenergy.com.au](http://www.redenergy.com.au)

## Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,040/year</b> \$1,160 if you do not meet your discount conditions
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,450/year</b> \$1,610 if you do not meet your discount conditions
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,780/year</b> \$1,980 if you do not meet your discount conditions

## Features

- No direct debit payment required
- Pay on time discount
- Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling 13 18 06 and quote this Offer ID RED136126MR.

## Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	Contact the retailer

## Offer eligibility

This offer is available to residential customers within the Citipower distribution zone with applicable network tariff. For more information contact 131806.

## Discounts and incentives

## Conditional discounts

(incl. GST)

Pay on Time Discount	Percentage of bill amount: 10.00%
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The 10% discount will be applied to the total billed amount when the bill is paid by the due date.

## Incentives

## Red Energy Rewards™

Eligible customers will receive access to the website and mobile app upon transferring to Red. For more details about the Red Rewards Program see [www.redenergyrewards.com.au](http://www.redenergyrewards.com.au). For T&Cs go to [www.redenergy.com.au/termsandconditions](http://www.redenergy.com.au/termsandconditions)

## Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to residential customers within the Citipower distribution zone with applicable network tariff. For more information contact 131806.

<b>Prices are not fixed</b>	We may vary your rates in line with our Customer Charter at any time by written notice to you. Notice will be given at least 5 business day prior to the variation.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Full terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="https://www.redenergy.com.au/termsandconditions">https://www.redenergy.com.au/termsandconditions</a> . We will issue your bill at least quarterly, or if you have a Smart Meter, monthly, unless you have requested to be billed quarterly or your Smart Meter does not have active telecommunications.

## Fees

	(incl. GST)
<b>Connection fee</b> Business Hours Manual	<b>Flat rate: \$41.79</b>
<b>Connection fee</b> Business Hours Remote	<b>Flat rate: \$12.05</b>
<b>Additional information</b>	
For more information on our additional fees, please visit <a href="https://www.redenergy.com.au/docs/Red-Energy-VIC-Additional-Service-Charges.pdf">https://www.redenergy.com.au/docs/Red-Energy-VIC-Additional-Service-Charges.pdf</a>	

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

AEST only

<b>Electricity charges (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	121.91 c/day
<b>Peak consumption</b> All consumption usage per quarter	27.13c/kWh
<b>Controlled load charges</b>	<b>Tariff (incl. GST)</b>
<b>Controlled load consumption</b>	21.07 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	12.00 c/kWh
<b>Premium feed-in tariff</b>	66.00 c/kWh

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
<b>100% GreenPower</b>	Red Energy offers 100% GreenPower for an extra 5.83 cents per kWh. Please contact us on 131 806 for more information.	5.83 cents per kWh

*Climate zone 6: Mild temperate*