



Lumo Energy Australia Pty Ltd

- No contract term
- Flexible Pricing with controlled load

- Call 1300 115 866
- www.lumoenergy.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,070/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,490/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,830/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 115 866** and quote this Offer ID **LU2148832SR**.

Offer details

Distributor	Citipower
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	Contact the retailer

Offer eligibility

This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic>

Discounts and incentives

Incentives

No contract term

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Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic
Prices are not fixed	We may vary our rates no more than once per 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We also notify you at least 5 business days before the variation is to apply.
Contract expiry details	Your contract is ongoing until it is ended by you or us.
Full terms and conditions	For full terms and conditions applicable to this offer, please visit http://www.lumoenergy.com.au/help-centre/useful-docs

Fees

(incl. GST)

Connection fee Business Hours Manual	Flat rate: \$41.79
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Connection fee Business Hours Remote	Flat rate: \$12.05
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Additional information

For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
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Daily supply charge	113.09 c/day
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Peak consumption – Mon - Fri, 3pm - 9pm

All consumption	25.17c/kWh
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Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm

All consumption	25.17c/kWh
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Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption	25.17c/kWh
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Controlled load charges	Tariff (incl. GST)
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Controlled load consumption	19.54 c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
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Premium feed-in tariff	66.00 c/kWh
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Climate zone 6: Mild temperate