

# **Diamond Energy Pty Ltd**

No contract term

Time of use

■ Call 1300 838 009

www.diamondenergy.com.au

## **Estimated electricity cost**



1 person

**LOW** 7.2 kWh/day \$1,080/year

No discount conditions apply to this

offer

2 to 3 people

MED 11.8 kWh/day \$1,500/year

No discount conditions apply to this

offer

4+ people

**HIGH** 15.5 kWh/day \$1,840/year

No discount conditions apply to this offer

### **Features**



No direct debit payment required



No pay on time discount



No Green Power options



No fixed price contract



Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 838 009 and quote this Offer ID DIA148254SR.

### Offer details

**Distributor** Citipower

Offer type Victorian Default Offer

Fuel typeElectricityCustomer typeResidentialRelease date01-01-2020Expiry date30-06-2021

## Offer eligibility

Eligibility, availability criteria and terms and conditions apply.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility, availability criteria and terms and conditions apply.
Prices are not fixed	Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more often than once every 6 months.
Contract expiry details	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Full terms and conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions, visit our website www.diamondenergy.com.au or contact us on 1300 838 009

#### **Fees**

(incl. GST)

Account establishment fee Flat rate: \$22.00

Credit card payment processing fee

Percentage of bill: 0.60%

Cheque dishonour payment fee Flat rate: \$20.00

Direct debit dishonour payment fee Flat rate: \$10.00

#### **Additional information**

Other fees may apply including for such items as meter special reads, meter installation, reconfiguration, energisation and deenergisation. Visit http://diamondenergy.com.au/service-fees-charges/ for more information

# **Billing details**

Bill frequency 3 months

Payment options Please contact the retailer to discuss payment options

### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.00 c/day

Peak consumption - Mon - Fri, 7am - 11pm

First 340.00 kWh usage per month 29.90c/kWh

Remaining usage per month 33.50c/kWh

Off-peak consumption - Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption usage per month 19.80c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zone 6: Mild temperate