



M2 Energy P/L (trading as Commander Power & Gas)

- No contract term
- Time of use with controlled load

Call 13 39 14
www.commander.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$970/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,350/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,660/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 13 39 14 and quote this Offer ID **M2E137289MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	Contact the retailer

Offer eligibility

Applicable to a Residential Customer in the Citipower distribution zone & verification of meter type. See terms & conditions for other eligibility criteria, including solar feed-in tariff eligibility.

Discounts and incentives

Incentives

Promotional Offers

From time to time, Commander Power & Gas may provide promotional offers (including one-off payments and/or products) through promotional codes, which may be redeemed when signing up. These codes do not change the rates, fees or charges of this offer.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Applicable to a Residential Customer in the Citipower distribution zone & verification of meter type. See terms & conditions for other eligibility criteria, including solar feed-in tariff eligibility.
Prices are not fixed	We may change these rates as set out in our Energy Market Contract Terms and Conditions. If we do change our rates, we will provide you notice of any changes that affect you no later than five business days before they become effective.
Contract expiry details	No Term contracts do not expire

Full terms and conditions

See our full terms and conditions at www.commander.com.au/support/electricity. If you are eligible, you can apply to receive Victorian Government concessions when you sign up with us.

Fees

(incl. GST)

Connection fee

Flat rate: \$39.00

A connection fee may apply each time you request to energise a property.

Disconnection fee

Flat rate: \$39.00

A disconnection fee may apply each time you request to de-energise a property.

Credit card payment processing fee

Percentage of bill: 2.89%

A surcharge applies to all American Express and Diners Club card payments. Payments made via MasterCard or Visa do not incur a fee.

Payment processing fee

Flat rate: \$2.75

Payments made by cheque or Australia Post outlet incur a processing fee.

Cheque dishonour payment fee

Flat rate: \$27.50

Cheque dishonoured payment fee may apply to payments we attempt that are subsequently declined.

Direct debit dishonour payment fee

Flat rate: \$11.00

Direct debit dishonoured payment fee may apply to payments we attempt that are subsequently declined.

Other fee

Flat rate: \$2.95

A printed bill fee applies to each posted bill.

Additional information

Other charges that may be applicable are specified in the Additional Retail Charges schedule which can be viewed on our website at www.commander.com.au/support/electricity or contact us on 131 201.

Billing details**Bill frequency**

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details

AEST only

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge

105.17 c/day

Peak consumption – Mon - Fri, 7am - 11pm

All consumption usage per day

27.05c/kWh

Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption usage per day

17.27c/kWh

Controlled load charges

Tariff (incl. GST)

Controlled load consumption

17.20 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	60.00 c/kWh

Climate zone 6: Mild temperate