



AGL Sales Pty Limited

- No contract term
- Flexible Pricing

- Call 1300 768 611
- www.agl.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,040/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,440/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,770/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 768 611** and quote this Offer ID **AGD129499MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	Contact the retailer

Offer eligibility

Offer only available to customers with Seniors Card and an applicable network tariff. For solar feed-in tariff eligibility please contact AGL on 131 245 or visit agl.com.au

Discounts and incentives

Incentives

\$25 sign up credit

This is a one-off (GST incl) credit which will appear on your first bill. Customers are eligible for only one upfront credit on an account in any 12 month period. This credit is not transferable

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Offer only available to customers with Seniors Card and an applicable network tariff. For solar feed-in tariff eligibility please contact AGL on 131 245 or visit agl.com.au
Prices are not fixed	This plan also includes variable rates, retail fees and charges, which can change at any time with notice to you. If we vary your plan, rates or our retail fees and charges, we will give you at least 5 business days prior notice of the variation.
Contract expiry details	Your market contract has no contract fixed term. From time to time, AGL reviews its offers and this offer will be reviewed with consideration to AGL's generally available market offers.

Full terms and conditions

Offer only available in areas where AGL operates. For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au

Fees**(incl. GST)****Reconnection fee****Flat rate: \$41.79**

Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.

Disconnection fee**Flat rate: \$42.42**

Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.

Cheque dishonour payment fee**Flat rate: \$6.50**

Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.

Direct debit dishonour payment fee**Flat rate: \$2.30**

Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.

Payment processing fee**Percentage of bill: 0.45%**

The amount is GST inclusive and applies to payments made by debit and credit cards.

Additional information

Additional fees and charges may apply. Please see the energy offer terms and conditions at agl.com.au

Billing details**Bill frequency**

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details**Local time****Season 1 electricity charges - Non-Summer (01-Apr - 30-Sep)****Tariff (incl. GST)****Daily supply charge**

111.99 c/day

Peak consumption – Mon - Fri, 3pm - 9pm

All consumption usage per day

29.78c/kWh

Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm

All consumption usage per day

25.00c/kWh

Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am

All consumption usage per day

19.01c/kWh

Season 2 electricity charges - Summer (01-Oct - 31-Mar)**Tariff (incl. GST)****Daily supply charge**

111.99 c/day

Peak consumption – Mon - Fri, 3pm - 9pm

All consumption usage per day

29.78c/kWh

Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm

All consumption usage per day

25.00c/kWh

Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am

All consumption usage per day

19.01c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of

how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.10 dollars per week
20% GreenPower	For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.80 dollars per week
100% GreenPower	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	5.50 cents per kWh

Climate zone 6: Mild temperate