AGL Sales Pty Limit	ed — Residential S	Seniors Plus	Offer ID: AGD129018MR
<b>N</b> agl	No contra	<b>Pty Limited</b> act term single rate with controlled load	Call 1300 768 611
Estimated electric	city cost		Features
1 p	erson	Wh/day No discount conditions app offer	bly to this
2 to	o o people	ED Shirler States State	Green Power ontions
	people	GH Wh/day Wh/day St,650/year No discount conditions app	bly to this Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>. A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 768 611 and quote this Offer ID AGD129018MR.

# Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	Contact the retailer

# Offer eligibility

Offer only available to customers with Seniors Card and an applicable network tariff. For solar feed-in tariff eligibility please contact AGL on 131 245 or visit agl.com.au

# **Discounts and incentives**

# Incentives

### \$25 sign up credit

This is a one-off (GST incl) credit which will appear on your first bill. Customers are eligible for only one upfront credit on an account in any 12 month period. This credit is not transferable

# **Contract details**

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Offer only available to customers with Seniors Card and an applicable network tariff. For solar feed-in tariff eligibility please contact AGL on 131 245 or visit agl.com.au
Prices are not fixed	This plan also includes variable rates, retail fees and charges, which can change at any time with notice to you. If we vary your plan, rates or our retail fees and charges, we will give you at least 5 business days prior notice of the variation.
Contract expiry details	Your market contract has no contract fixed term. From time to time, AGL reviews its offers and this offer will be reviewed with consideration to AGL's generally available market offers.

Offer only available in areas where AGL operates. For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au

# Fees

### (incl. GST)

Flat rate: \$41.79

Flat rate: \$42.42

Flat rate: \$6.50

Flat rate: \$2.30

Percentage of bill: 0.45%

#### **Reconnection fee**

Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.

### **Disconnection fee**

Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.

### Cheque dishonour payment fee

Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.

### Direct debit dishonour payment fee

Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.

### Payment processing fee

The amount is GST inclusive and applies to payments made by debit and credit cards.

#### Additional information

Additional fees and charges may apply. Please see the AGL fee schedules at agl.com.au/fees

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- Bill frequency
- Payment options

1 month Please contact the retailer to discuss payment options

## Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	101.77 c/day
Peak consumption	
All consumption usage per day	22.65c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	17.58 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options	
	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

## **GreenPower options**

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)	
10% GreenPower	For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.10 dollars per week	
20% GreenPower	For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.80 dollars per week	
100% GreenPower	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	5.50 cents per kWh	

Climate zone 6: Mild temperate