



## AGL Sales Pty Limited

- No contract term
- Time of use with controlled load

- Call 1300 768 611
- [www.agl.com.au](http://www.agl.com.au)

### Estimated electricity cost

|               |                             |   |
|---------------|-----------------------------|---|
| 1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$980/year</b><br>No discount conditions apply to this offer   |
| 2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$1,370/year</b><br>No discount conditions apply to this offer |
| 4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$1,700/year</b><br>No discount conditions apply to this offer |

### Features

- No direct debit payment required
- No pay on time discount
- Green Power options
- Fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 768 611** and quote this Offer ID **AGD129221MR**.

### Offer details

|                      |                      |
|----------------------|----------------------|
| <b>Distributor</b>   | Citipower            |
| <b>Offer type</b>    | Market offer         |
| <b>Fuel type</b>     | Electricity          |
| <b>Customer type</b> | Residential          |
| <b>Release date</b>  | 01-01-2020           |
| <b>Expiry date</b>   | Contact the retailer |

### Offer eligibility

This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit [agl.com.au](http://agl.com.au).

### Contract details

|                                  |  |
|----------------------------------|--|
| <b>Contract term</b>             | No contract term   |
| <b>Cooling off period</b>        | 10 business days   |
| <b>Eligibility criteria</b>      | This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a> .  |
| <b>Prices are fixed</b>          |  |
| <b>Contract expiry details</b>   | Your market contract is ongoing. At the end of your 1 year benefit period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans.   |
| <b>Full terms and conditions</b> | Rates are fixed for the Energy Plan Period (EPP). Rates below may differ from other variable and fixed rates that we may offer. We'll notify you of the new rates that will apply to you before the EPP ends. Other charges may be varied with notice. For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a> |

### Fees

|                         |  |
|-------------------------|--|
| <b>Reconnection fee</b> | (incl. GST)<br><b>Flat rate: \$41.79</b> |
|-------------------------|--|

Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.

**Disconnection fee** **Flat rate: \$42.42**

Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.

**Cheque dishonour payment fee** **Flat rate: \$6.50**

Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.

**Direct debit dishonour payment fee** **Flat rate: \$2.30**

Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.

**Payment processing fee** **Percentage of bill: 0.45%**

The amount is GST inclusive and applies to payments made by debit and credit cards.

**Other fee** **Flat rate: \$1.75**

A paper bill fee may apply for each bill sent by post. Includes GST

**Other fee** **Flat rate: \$2.00**

An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST

#### **Additional information**

Additional fees and charges may apply. Please see the energy offer terms and conditions at [agl.com.au](http://agl.com.au)

## **Billing details**

**Bill frequency** 1 month

**Payment options** Please contact the retailer to discuss payment options

## **Offer rate and details**

Local time

**Electricity charges (All year)** **Tariff (incl. GST)**

**Daily supply charge** 101.26 c/day

**Peak consumption** – Mon - Fri, 7am - 11pm

All consumption usage per day 27.78c/kWh

**Off-peak consumption** – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption usage per day 18.52c/kWh

**Controlled load charges** **Tariff (incl. GST)**

**Controlled load consumption** 17.97 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## **Solar feed-in tariff options**

**Tariff**

**Current retailer feed-in tariff** 12.00 c/kWh

**Premium feed-in tariff** 72.00 c/kWh

## **GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| <b>Option</b>          | <b>Description</b>  | <b>Price (incl. GST)</b> |
|------------------------|---|--------------------------|
| <b>10% GreenPower</b>  | For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators. | 1.10 dollars per week    |
| <b>20% GreenPower</b>  | For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators. | 1.80 dollars per week    |
| <b>100% GreenPower</b> | For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.   | 5.50 cents per kWh       |

*Climate zone 6: Mild temperate*