## Red Energy Pty Ltd — Living Energy Saver

## Offer ID: RED136123MR

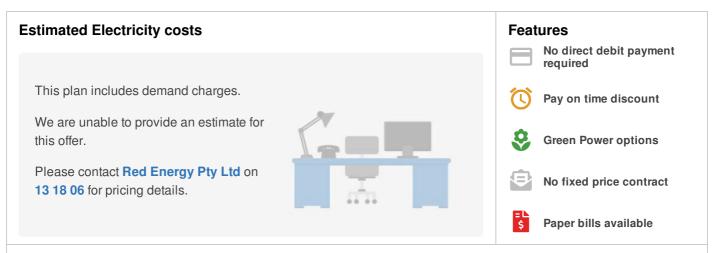


# **Red Energy Pty Ltd**

- No contract term
- Single rate

### Call 13 18 06

www.redenergy.com.au



Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 13 18 06 and quote this Offer ID RED136123MR.

## Offer details

| Distributor   | AusNet Services (electricity) |
|---------------|-------------------------------|
| Offer type    | Market offer                  |
| Fuel type     | Electricity                   |
| Customer type | Residential                   |
| Release date  | 01-01-2020                    |
| Expiry date   | Contact the retailer          |

### Offer eligibility

This offer is available to residential customers within the Ausnet Services distribution zone with applicable network tariff. For more information contact 131806.

### **Discounts and incentives**

### **Conditional discounts**

#### Pay on Time Discount

(incl. GST)

#### Percentage of bill amount: 10.00%

The 10% discount will be applied to the total billed amount when the bill is paid by the due date.

## Incentives

### Red Energy Rewards™

Eligible customers will receive access to the website and mobile app upon transferring to Red. For more details about the Red Rewards Program see www.redenergyrewards.com.au. For T&Cs go to www.redenergy.com.au/termsandconditions

### **Contract details**

| Contract term        | No contract term   |
|----------------------|--|
| Cooling off period   | 10 business days   |
| Eligibility criteria | This offer is available to residential customers within the Ausnet Services distribution zone with applicable network tariff. For more information contact 131806. |

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

| Prices are not fixed      | es are not fixed We may vary your rates in line with our Customer Charter at any time by written notice to you. Notice we be given at least 5 business day prior to the variation.  |  |
|---------------------------|---|--|
| Contract expiry details   | Your contract is ongoing until it is ended by you or us   |  |
| Full terms and conditions | For full terms and conditions applicable to this offer, please visit<br>https://www.redenergy.com.au/termsandconditions. We will issue your bill at least quarterly, or if you have<br>a Smart Meter, monthly, unless you have requested to be billed quarterly or your Smart Meter does not<br>have active telecommunications. |  |

Fees

|                       | (incl. GST)        |
|-----------------------|--------------------|
| Connection fee        | Flat rate: \$22.04 |
| Business Hours Manual |                    |
| Connection fee        | Flat rate: \$7.54  |

**Business Hours Remote** 

### Additional information

For more information on our additional fees, please visit https://www.redenergy.com.au/docs/Red-Energy-VIC-Additional-Service-Charges.pdf

| Billing details    |  |
|--------------------|--|
| Bill frequency     | 1 month  |
| Payment options    | Please contact the retailer to discuss payment options |
|                    |  |
| Offer rate and det | ails   |

Local time

| Season 1 electricity charges - Demand Summer (01-Dec - 31-Mar)  | Tariff (incl. GST)                   |
|---|--------------------------------------|
| Daily supply charge   | 136.40 c/day                         |
| Peak consumption  |                                      |
| All consumption   | 25.30c/kWh                           |
| Demand charge – Mon - Fri, 3pm - 9pm  | 36.63 cents per kW per Day           |
| Demand calculation is based on the maximum measured interval consumption occurring  |                                      |
| between 3pm - 9pm Monday to Friday including public holidays.   |                                      |
| Demand calculation is based on the maximum measured interval consumption occurring  |                                      |
| between 3pm - 9pm Mon - Fri.  |                                      |
| Applies per Day on the maximum kW demand for all usage.   |                                      |
| Season 2 electricity charges - Demand Non Summer (01-Apr - 30-Nov)  | Tariff (incl. GST)                   |
| Daily supply charge   | 136.40 c/day                         |
| Peak consumption  |                                      |
| All consumption   | 25.30c/kWh                           |
| Demand charge – Mon - Fri, 3pm - 9pm  | 9.68 cents per kW per Day            |
| Demand calculation is based on the maximum measured interval consumption occurring  |                                      |
| between 3pm - 9pm Monday to Friday including public holidays.   |                                      |
| Demand calculation is based on the maximum measured interval consumption occurring  |                                      |
| between 3pm - 9pm Mon - Fri.  |                                      |
| Applies per Day on the maximum kW demand for all usage.   |                                      |
| <b>Daily supply charge:</b> a charge that applies for supplying electricity to your premises for each day how much electricity is used. | of the billing period, regardless of |
|   |                                      |

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| Solar feed-in tariff options    |             |
|---------------------------------|-------------|
|                                 | Tariff      |
| Current retailer feed-in tariff | 12.00 c/kWh |
| Premium feed-in tariff          | 66.00 c/kWh |

# **GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option          | Description   | Price (incl. GST)  |
|-----------------|---|--------------------|
| 100% GreenPower | Red Energy offers 100% GreenPower for an extra 5.83 cents per kWh. Please contact us on 131 806 for more information. | 5.83 cents per kWh |