

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



OFFER VICTORIAN DEFAULT OFFER

DISTRIBUTOR AUSNET

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

½200,000 app downloads



Get the best service from our award winning Customer Team

3% average customer satisfaction rating



ᇦ () Get 100% carbon offset energy at no extra cost to you

§1.8 Million

tonnes of carbon offset thanks to Powershop customers

About this offer

The Victorian Default Offer (VDO) is a set of electricity rates set by the Essential Services Commission (ESC).

Most of our other offers are more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit powershop.com.au/vic-energy-fact-sheets



No contract term

Single rate

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

MED

\$1,740/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day

11.8 kWh/day

\$2,180/year

No discount conditions apply to this

Features



No direct debit payment required



No pay on time discount



No Green Power options



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135455SR.

Offer details

Distributor AusNet Services (electricity) Offer type Victorian Default Offer

Fuel type Electricity **Customer type** Residential Release date 01-01-2020 **Expiry date** 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
F. U. I	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For

Full terms and conditions

further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

(incl. GST)

Other fee Flat rate: \$0.00

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption

First 1,020.00 kWh usage per quarter

30.72c/kWh

Remaining usage per quarter 32.73c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



No contract term

Single rate

Call 1800 462 668

www.powershop.com.au

Estimated Electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

No direct debit payment required

No pay on time discount

No Green Power options

No fixed price contract

No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

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Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135449SR.

Offer details

Distributor AusNet Services (electricity)

Offer type Standing offer
Fuel type Electricity

Customer type Residential

Release date 01-01-2020

Expiry date 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Ausnet distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Ausnet distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

(incl. GST)

Other fee Flat rate: \$0.00

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Disconnection fee Flat rate: \$22.04

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Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

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Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Season 1 electricity charges - Summer (01-Jan - 31-Mar)

Tariff (incl. GST)

Daily supply charge

114.08 c/day

Peak consumption

All consumption

27.17c/kWh

Demand charge – Mon - Fri, 3pm - 9pm

34.87 cents per kW per Day

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring

between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov)

Tariff (incl. GST)

Daily supply charge

114.08 c/day

Peak consumption

All consumption

Demand charge – Mon - Fri, 3pm - 9pm

27.17c/kWh

8.69 cents per kW per Day

Non-Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring

between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 3 electricity charges - Summer (01-Dec - 31-Dec)

Tariff (incl. GST)

Daily supply charge Peak consumption

114.08 c/day

All consumption

Demand charge – Mon - Fri, 3pm - 9pm

27.17c/kWh

34.87 cents per kW per Day

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring

between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options Tariff Current retailer feed-in tariff 12.00 c/kWh Premium feed-in tariff 72.00 c/kWh



No contract term

Two rate: single rate with controlled load

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

offer

MED 11.8 kWh/day \$1,740/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day \$2,180/year

No discount conditions apply to this

Features



No direct debit payment required



No pay on time discount



No Green Power options



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135456SR.

powershop.com.au/prices/

Offer details

Distributor AusNet Services (electricity)
Offer type Victorian Default Offer

Fuel typeElectricityCustomer typeResidentialRelease date01-01-2020Expiry date31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at:

Fees

(incl. GST)

Other fee Flat rate: \$0.00

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption

First 1,020.00 kWh usage per quarter 30.72c/kWh

Remaining usage per quarter 32.73c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

22.30 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



No contract term

Time of use

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

\$1,740/year **MED**

No discount conditions apply to this

4+ people

HIGH

11.8 kWh/day

\$2,160/year 15.5 kWh/day

No discount conditions apply to this

Features



Direct debit payment required



No pay on time discount



No Green Power options



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135482MR.

Offer details

Distributor AusNet Services (electricity) Offer type Victorian Default Offer

Fuel type Electricity **Customer type** Residential Release date 01-01-2020 **Expiry date** 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details Contract term No contract term Cooling off period 10 business days This product and document is only applicable to Victorian customers in the AusNet Services distribution Eligibility criteria area. Other eligibility criteria may apply, contact Powershop for details. We may update your tariff from time to time to reflect market changes and economic conditions. We'll Prices are not fixed always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation. Contract expiry details This Powershop offer has no contract term or exit fees Full terms and We do not issue paper bills and require a credit card or bank details. For more information in relation to

Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

conditions

(incl. GST)

Flat rate: \$0.00 Early termination fee

This Powershop offer has no exit fees

Credit card payment processing fee

Flat rate: \$0.00

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 39.88c/kWh

Off-peak consumption - Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 20.79c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



No contract term

Time of use with controlled load

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

2 to 3 people

MED 11.8 kWh/day \$1,740/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day

\$2,160/year

No discount conditions apply to this

Features



Direct debit payment required



No pay on time discount



No Green Power options



No fixed price contract



No paper bills available



Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135484MR.

Offer details

Distributor AusNet Services (electricity) Offer type Victorian Default Offer

Fuel type Electricity **Customer type** Residential Release date 01-01-2020 **Expiry date** 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details Contract term No contract term Cooling off period 10 business days This product and document is only applicable to Victorian customers in the AusNet Services distribution Eligibility criteria area. Other eligibility criteria may apply, contact Powershop for details. We may update your tariff from time to time to reflect market changes and economic conditions. We'll Prices are not fixed always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation. Contract expiry details This Powershop offer has no contract term or exit fees Full terms and We do not issue paper bills and require a credit card or bank details. For more information in relation to conditions Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Flat rate: \$0.00 Early termination fee

This Powershop offer has no exit fees

Credit card payment processing fee Flat rate: \$0.00

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year) Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 39.88c/kWh

Off-peak consumption - Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 20.79c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

22.30 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



No contract term

Flexible Pricing

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

4+ people

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

offer

MED
11.8 kWh/day

\$1,730/year

No discount conditions apply to this

HIGH

15.5 kWh/day

\$2,150/year

No discount conditions apply to this offer

Features



Direct debit payment required



No pay on time discount



No Green Power options



No fixed price contract



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No paper bills available

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Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135481MR.

Offer details

Distributor AusNet Services (electricity)
Offer type Victorian Default Offer

Fuel typeElectricityCustomer typeResidentialRelease date01-01-2020Expiry date31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and	We do not issue paper bills and require a credit card or bank details. For more information in relation to

Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

conditions

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee Flat rate: \$0.00

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

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Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption - Mon - Fri, 3pm - 9pm

All consumption 37.92c/kWh

Shoulder consumption - Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption 32.51c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption 22.01c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



No contract term

Flexible Pricing with controlled load

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day \$1,220/year

No discount conditions apply to this

2 to 3 people 11.8 kWh/day

MED

\$1,730/year

No discount conditions apply to this

4+ people

HIGH 15.5 kWh/day \$2,150/year

No discount conditions apply to this

Features



Direct debit payment required



No pay on time discount



No Green Power options



No fixed price contract



No paper bills available

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Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135483MR.

Offer details

Distributor AusNet Services (electricity) Offer type Victorian Default Offer

Fuel type Electricity **Customer type** Residential Release date 01-01-2020 **Expiry date** 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details Contract term No contract term Cooling off period 10 business days This product and document is only applicable to Victorian customers in the AusNet Services distribution Eligibility criteria area. Other eligibility criteria may apply, contact Powershop for details. We may update your tariff from time to time to reflect market changes and economic conditions. We'll Prices are not fixed always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation. Contract expiry details This Powershop offer has no contract term or exit fees Full terms and We do not issue paper bills and require a credit card or bank details. For more information in relation to conditions Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Flat rate: \$0.00 Early termination fee

This Powershop offer has no exit fees

Credit card payment processing fee Flat rate: \$0.00

Disconnection fee Flat rate: \$22.04

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Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 114.08 c/day

Peak consumption - Mon - Fri, 3pm - 9pm

All consumption 37.92c/kWh

Shoulder consumption - Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption 32.51c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption 22.01c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

22.30 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.