

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



OFFER **SHOPPER**

DISTRIBUTOR AUSNET

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

½200,000 app downloads



Get the best service from our award winning Customer Team

3% average customer satisfaction rating



🝵 🕡 Get 100% carbon offset energy at no extra cost to you

§1.8 Million

tonnes of carbon offset thanks to Powershop customers

About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.







Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit powershop.com.au/vic-energy-fact-sheets



No contract term

Single rate

. Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day

\$1,140/year

\$1,260 if you do not meet your discount conditions

2 to 3 people MED

\$1,600/year

\$1,780 if you do not meet your discount conditions

4+ people

HIGH 15.5 kWh/day

11.8 kWh/day

\$1,980/year

\$2,200 if you do not meet your discount conditions

Features



Direct debit payment required



No pay on time discount



Green Power options



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135410MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity
Customer type Residential
Release date 01-01-2020
Expiry date 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Percentage of bill amount: 10.00%

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees

We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 124.60 c/day

Peak consumption

All consumption 30.86c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff 12.00 c/kWh

Premium feed-in tariff 72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh



No contract term

Two rate: single rate with controlled load

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day

\$1,140/year

\$1,260 if you do not meet your discount conditions

222

2 to 3 people

MED 11.8 kWh/day \$1,600/year

\$1,780 if you do not meet your discount conditions

4+ people

HIGH 15.5 kWh/day

\$1,980/year

\$2,200 if you do not meet your discount conditions

Features



Direct debit payment required



No pay on time discount



Green Power options



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135409MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity

Customer type Residential

Release date 01-01-2020

Expiry date 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Percentage of bill amount: 10.00%

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees

We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 124.60 c/day

Peak consumption

All consumption 30.86c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

21.98 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff 12.00 c/kWh

Premium feed-in tariff 72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option Description Price (incl. GST)

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh



No contract term

Time of use

Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

LOW 7.2 kWh/day

\$1,150/year

\$1,280 if you do not meet your discount conditions

MED
11.8 kWh/day

\$1,630/year

\$1,810 if you do not meet your discount conditions

4+ people

HIGH 15.5 kWh/day \$2,020/year

\$2,240 if you do not meet your discount conditions

Features



Direct debit payment required



No pay on time discount



Green Power options



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135426MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity
Customer type Residential
Release date 01-01-2020
Expiry date 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Percentage of bill amount: 10.00%

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed We may update your tariff from time to time to reflect market changes and economic conditions. We' always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.	
Contract expiry details	This Powershop offer has no contract term or exit fees

We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 124.60 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 39.25c/kWh

Off-peak consumption - Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 22.90c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff 12.00 c/kWh

Premium feed-in tariff 72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option Description Price (incl. GST)

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh



No contract term

Time of use with controlled load

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day

\$1,150/year

\$1,280 if you do not meet your discount conditions

222

2 to 3 people

MED 11.8 kWh/day \$1,630/year

\$1,810 if you do not meet your discount conditions

4+ people

HIGH 15.5 kWh/day \$2,020/year

\$2,240 if you do not meet your discount conditions

Features



Direct debit payment required



No pay on time discount



Green Power options



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135428MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity

Customer type Residential

Release date 01-01-2020

Expiry date 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Percentage of bill amount: 10.00%

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees

We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 124.60 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 39.25c/kWh

Off-peak consumption - Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day

All consumption 22.90c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

21.98 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh



No contract term

Flexible Pricing

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

LOW 7.2 kWh/day

\$1,160/year

\$1,290 if you do not meet your discount conditions

222

2 to 3 people

MED 11.8 kWh/day \$1,640/year

\$1,820 if you do not meet your discount conditions

4+ people

HIGH 15.5 kWh/day \$2,030/year

\$2,260 if you do not meet your discount conditions

Features



Direct debit payment required



No pay on time discount



Green Power options



No fixed price contract



No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135425MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity
Customer type Residential
Release date 01-01-2020
Expiry date 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Percentage of bill amount: 10.00%

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees

We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 124.60 c/day

Peak consumption - Mon - Fri, 3pm - 9pm

All consumption 39.03c/kWh

Shoulder consumption - Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption 34.47c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption 21.95c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh



No contract term

Flexible Pricing with controlled load

■ Call 1800 462 668

www.powershop.com.au

Estimated electricity cost



1 person

2 to 3 people

LOW 7.2 kWh/day

\$1,160/year

\$1,290 if you do not meet your discount conditions

MED
11.8 kWh/day

\$1,640/year

\$1,820 if you do not meet your discount conditions

4+ people

HIGH 15.5 kWh/day

\$2,030/year

\$2,260 if you do not meet your discount conditions

Features



Direct debit payment required



No pay on time discount



Green Power options



No fixed price contract



No paper bills available

ith regular usage on weekday afternoons

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135427MR.

Offer details

Distributor AusNet Services (electricity)

Offer type Market offer
Fuel type Electricity

Customer type Residential

Release date 01-01-2020

Expiry date 31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Percentage of bill amount: 10.00%

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Contract details		
Contract term	No contract term	
Cooling off period	10 business days	
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.	
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of you next bill to be impacted by the variation.	
Contract expiry details	This Powershop offer has no contract term or exit fees	

We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Early termination fee Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee Flat rate: \$22.04

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$7.54

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 124.60 c/day

Peak consumption – Mon - Fri, 3pm - 9pm

All consumption 39.03c/kWh

Shoulder consumption - Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am -

10pm

All consumption 34.47c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 10pm - 12am

All consumption 21.95c/kWh

Controlled load charges Tariff (incl. GST)

Controlled load consumption

21.98 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff12.00 c/kWhPremium feed-in tariff72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh