



Diamond Energy Pty Ltd

- No contract term
- Flexible Pricing

- Call 1300 838 009
- www.diamondenergy.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,230/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,730/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$2,140/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 838 009** and quote this Offer ID **DIA144593SR**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	30-06-2021

Offer eligibility

Eligibility, availability criteria and terms and conditions apply.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility, availability criteria and terms and conditions apply.
Prices are not fixed	Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more often than once every 6 months.
Contract expiry details	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Full terms and conditions	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For full terms & conditions, visit our website www.diamondenergy.com.au or contact us on 1300 838 009

Fees

Account establishment fee	(incl. GST) Flat rate: \$22.00
Credit card payment processing fee	Percentage of bill: 0.60%

Cheque dishonour payment fee	Flat rate: \$20.00
-------------------------------------	---------------------------

Direct debit dishonour payment fee	Flat rate: \$10.00
---	---------------------------

Additional information

Other fees may apply including for such items as meter special reads, meter installation, reconfiguration, energisation and de-energisation. Visit <http://diamondenergy.com.au/service-fees-charges/> for more information

Billing details

Bill frequency 3 months

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
---------------------------------------	---------------------------

Daily supply charge	125.00 c/day
----------------------------	--------------

Peak consumption – Mon - Fri, 3pm - 9pm

All consumption usage per month	37.75c/kWh
---------------------------------	------------

Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm

All consumption usage per month	30.55c/kWh
---------------------------------	------------

Off-peak consumption – Everyday, 10pm - 12am; Everyday, 12am - 7am

All consumption usage per month	21.75c/kWh
---------------------------------	------------

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zone 6: Mild temperate