AGL Sales Pty Limited

No contract term

Time of use with controlled load

Call **1300 768 611**

www.agl.com.au

Estimated electricity cost

1 person	**LOW** 7.2 kWh/day	$1,130/year	No discount conditions apply to this offer
2 to 3 people	**MED** 11.8 kWh/day	$1,600/year	No discount conditions apply to this offer
4+ people	**HIGH** 15.5 kWh/day	$2,000/year	No discount conditions apply to this offer

Features

- **No direct debit payment required**
- **No pay on time discount**
- **Green Power options**
- **Fixed price contract**
- **Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 768 611** and quote this Offer ID **AGD129224MR**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	Contact the retailer

Offer eligibility

This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au.
Prices are fixed	
Contract expiry details	Your market contract is ongoing. At the end of your 1 year benefit period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans.
Full terms and conditions	Rates are fixed for the Energy Plan Period (EPP). Rates below may differ from other variable and fixed rates that we may offer. We'll notify you of the new rates that will apply to you before the EPP ends. Other charges may be varied with notice. For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au

Fees

	(incl. GST)
Reconnection fee	**Flat rate: $22.04**

Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.

Disconnection fee — **Flat rate: $22.04**

Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.

Cheque dishonour payment fee — **Flat rate: $6.50**

Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.

Direct debit dishonour payment fee — **Flat rate: $2.30**

Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.

Payment processing fee — **Percentage of bill: 0.45%**

The amount is GST inclusive and applies to payments made by debit and credit cards.

Other fee — **Flat rate: $1.75**

A paper bill fee may apply for each bill sent by post. Includes GST

Other fee — **Flat rate: $2.00**

An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST

Additional information

Additional fees and charges may apply. Please see the energy offer terms and conditions at agl.com.au

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	**Tariff (incl. GST)**
Daily supply charge	102.47 c/day
Peak consumption – Mon - Fri, 7am - 11pm	
All consumption usage per day	36.19c/kWh
Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day	
All consumption usage per day	20.03c/kWh

Controlled load charges	**Tariff (incl. GST)**
Controlled load consumption	20.52 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	For $1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.10 dollars per week
20% GreenPower	For $1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.80 dollars per week
100% GreenPower	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	5.50 cents per kWh

Climate zone 6: Mild temperate