

# Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



OFFER VICTORIAN DEFAULT OFFER

DISTRIBUTOR POWERCOR

# **About Powershop**

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

**½200,000** app downloads



Get the best service from our award winning Customer Team

3% average customer satisfaction rating



**ᇦ (**) Get 100% carbon offset energy at no extra cost to you

§1.8 Million

tonnes of carbon offset thanks to Powershop customers

# About this offer

The Victorian Default Offer (VDO) is a set of electricity rates set by the Essential Services Commission (ESC).

Most of our other offers are more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

# **Need Help?**

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit powershop.com.au/vic-energy-fact-sheets



No contract term

Single rate

#### ■ Call 1800 462 668

www.powershop.com.au

# **Estimated Electricity costs**

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



#### **Features**

No direct debit payment required

No pay on time discount

No Green Power options

No fixed price contract

No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135325SS.

#### Offer details

**Distributor** Powercor

Offer type Victorian Default Offer

Fuel type Electricity

Customer type Small business

Release date 01-01-2020

Expiry date 31-12-2020

# Offer eligibility

This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

#### **Fees**

(incl. GST)

Other fee Flat rate: \$0.00

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$12.11

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

#### **Additional information**

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

# **Billing details**

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 138.99 c/day

Peak consumption

All consumption 26.19c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

# Solar feed-in tariff options

Tariff

 Current retailer feed-in tariff
 12.00 c/kWh

 Premium feed-in tariff
 72.00 c/kWh



No contract term

Single rate

#### ■ Call 1800 462 668

www.powershop.com.au

# **Estimated Electricity costs**

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



#### **Features**

No direct debit payment required

No pay on time discount

No Green Power options

No fixed price contract

No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135314SS.

#### Offer details

DistributorPowercorOffer typeStanding offerFuel typeElectricityCustomer typeSmall businessRelease date01-01-2020Expiry date31-12-2020

# Offer eligibility

This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

#### **Fees**

(incl. GST)

Other fee Flat rate: \$0.00

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$12.11

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

#### Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

#### Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

#### Offer rate and details

Local time

Season 1 electricity charges - Summer (01-Jan - 31-Mar)

Tariff (incl. GST)

138.99 c/day

21.36c/kWh

Daily supply charge

Peak consumption
All consumption

Demand charge - Mon - Fri, 10am - 6pm

53.34 cents per kW per Day

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring

between 10am - 6pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov)

Tariff (incl. GST)

Daily supply charge

138.99 c/day

**Peak consumption** 

All consumption

21.36c/kWh

Demand charge - Mon - Fri, 10am - 6pm

17.78 cents per kW per Day

Non-Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring

between 10am - 6pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

#### Season 3 electricity charges - Summer (01-Dec - 31-Dec)

Tariff (incl. GST)

Daily supply charge

138.99 c/day

Peak consumption

All consumption

21.36c/kWh

Demand charge - Mon - Fri, 10am - 6pm

53.34 cents per kW per Day

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring

between 10am - 6pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

# Solar feed-in tariff options Tariff Current retailer feed-in tariff 12.00 c/kWh Premium feed-in tariff 72.00 c/kWh



No contract term

Two rate: single rate with controlled load

#### Call 1800 462 668

www.powershop.com.au

# **Estimated Electricity costs**

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



#### **Features**

No direct debit payment required

No pay on time discount

No Green Power options

No fixed price contract

No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135326SS.

#### Offer details

DistributorPowercorOffer typeStanding offerFuel typeElectricityCustomer typeSmall businessRelease date01-01-2020Expiry date31-12-2020

# Offer eligibility

This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

#### **Fees**

(incl. GST)

Other fee Flat rate: \$0.00

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Flat rate: \$12.11 Disconnection fee

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

#### **Additional information**

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

# **Billing details**

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

#### Offer rate and details

Local time

**Electricity charges (All year)** Tariff (incl. GST)

Daily supply charge 138.99 c/day

Peak consumption

All consumption 26.19c/kWh

**Controlled load charges** Tariff (incl. GST)

#### **Controlled load consumption**

20.08 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

# Solar feed-in tariff options

**Tariff** 

72.00 c/kWh

Current retailer feed-in tariff 12.00 c/kWh Premium feed-in tariff



No contract term

Time of use

#### ■ Call 1800 462 668

www.powershop.com.au

# **Estimated Electricity costs**

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



#### **Features**

No direct debit payment required

No pay on time discount

No Green Power options

No fixed price contract

No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135345SS.

#### Offer details

**Distributor** Powercor

Offer type Victorian Default Offer

Fuel typeElectricityCustomer typeSmall businessRelease date01-01-2020Expiry date31-12-2020

# Offer eligibility

This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

#### **Fees**

(incl. GST)

Other fee Flat rate: \$0.00

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$12.11

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

#### **Additional information**

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

# **Billing details**

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 138.99 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 33.08c/kWh

Off-peak consumption - Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption 18.72c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.



No contract term

Time of use

Call 1800 462 668

www.powershop.com.au

# **Estimated Electricity costs**

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



#### **Features**

No direct debit payment required

No pay on time discount

No Green Power options

No fixed price contract

No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135346SS.

#### Offer details

**Distributor** Powercor

Offer type Victorian Default Offer

Fuel type Electricity

Customer type Small business

Release date 01-01-2020

Expiry date 31-12-2020

# Offer eligibility

This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

#### **Fees**

(incl. GST)

Other fee Flat rate: \$0.00

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$12.11

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

#### **Additional information**

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

# **Billing details**

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 138.99 c/day

Peak consumption - Everyday, 7am - 11pm

All consumption 29.71c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 11pm - 12am

All consumption 16.16c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.



No contract term

Time of use with controlled load

#### Call 1800 462 668

www.powershop.com.au

# **Estimated Electricity costs**

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



#### **Features**

No direct debit payment required

No pay on time discount

No Green Power options

No fixed price contract

No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135347SS.

#### Offer details

DistributorPowercorOffer typeStanding offerFuel typeElectricityCustomer typeSmall businessRelease date01-01-2020Expiry date31-12-2020

# Offer eligibility

This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

#### **Fees**

(incl. GST)

Other fee Flat rate: \$0.00

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee Flat rate: \$65.55

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

#### **Additional information**

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

# **Billing details**

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 138.99 c/day

Peak consumption - Mon - Fri, 7am - 11pm

All consumption 33.08c/kWh

Off-peak consumption - Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption 18.72c/kWh

Controlled load charges Tariff (incl. GST)

#### **Controlled load consumption**

20.08 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.



No contract term

Time of use with controlled load

#### Call 1800 462 668

www.powershop.com.au

# **Estimated Electricity costs**

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



#### **Features**

No direct debit payment required

No pay on time discount

No Green Power options

No fixed price contract

No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <a href="https://compare.energy.vic.gov.au">https://compare.energy.vic.gov.au</a>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 462 668 and quote this Offer ID POD135348SS.

#### Offer details

DistributorPowercorOffer typeStanding offerFuel typeElectricityCustomer typeSmall businessRelease date01-01-2020Expiry date31-12-2020

# Offer eligibility

This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Powercor distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

# **Fees**

(incl. GST)

Disconnection fee Flat rate: \$65.55

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Other fee Flat rate: \$0.00

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Disconnection fee Flat rate: \$12.11

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

#### Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

#### Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

#### Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge 138.99 c/day

Peak consumption - Everyday, 7am - 11pm

All consumption 29.71c/kWh

Off-peak consumption - Everyday, 12am - 7am; Everyday, 11pm - 12am

All consumption 16.16c/kWh

Controlled load charges Tariff (incl. GST)

#### **Controlled load consumption**

20.08 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.