

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **SHOPPER**DISTRIBUTOR **JEMENA**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit
powershop.com.au/vic-energy-fact-sheets

Victorian Energy Fact Sheet

TARIFF	CHARGE	UNIT	AUTO PAY	POWERSAVER
			INC. GST	INC. GST
Medium Business 5 Day TOU	Peak	c/kWh	32.02	29.78
	Off Peak	c/kWh	23.67	22.01
	Daily Supply Charge	c/day	244.70	227.57
Medium Business 5 Day TOU with Demand	Peak	c/kWh	38.45	35.75
	Off Peak	c/kWh	23.29	21.66
	Daily Supply Charge	c/day	244.70	227.57
	Contract Demand	c/kW/day	20.19	20.19

VARIATION OF TARIFFS

If we vary our tariffs and charges for the sale of energy to you under this contract, we'll give you notice as soon as is reasonably practicable. This will usually be by email, and by no later than the date of your next bill to be impacted by the variation.

OTHER FEES

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees.

CONTRACT INFORMATION

This Powershop offer has no exit fees or contract term, so you're free to leave whenever you want (although we hope you won't).



Powershop Australia Pty Ltd

- No contract term
- Single rate

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

- Direct debit payment required
- No pay on time discount
- Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135274MS**.

Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Percentage of bill amount: **10.00%**

You'll have access to up to a 10% discount if you buy specials (an average of 5% more expensive than the Victorian Default Offer) – see powershop.com.au/help for more info.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees

Full terms and conditions

We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

(incl. GST)

Early termination fee

Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee

Flat rate: \$0.00

Powershop do not charge credit card fees

Disconnection fee

Flat rate: \$65.41

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee

Flat rate: \$11.46

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Billing details**Bill frequency**

1 month

Payment options

Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge

170.64 c/day

Peak consumption

All consumption

33.19c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff

12.00 c/kWh

Premium feed-in tariff

72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option**Description****Price (incl. GST)****100% GreenPower**

100% GreenPower for 5.50c/kWh inc. GST (no discounts apply to GreenPower charges)

5.50 cents per kWh



Powershop Australia Pty Ltd

- No contract term
- Single rate

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Estimated Electricity costs

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Features

- Direct debit payment required
- No pay on time discount
- Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135275MS**.

Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Percentage of bill amount: **10.00%**

You'll have access to up to a 10% discount if you buy specials (an average of 5% more expensive than the Victorian Default Offer) – see powershop.com.au/help for more info.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees

Full terms and conditions

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Fees

(incl. GST)

Early termination fee

Flat rate: \$0.00

This Powershop offer has no exit fees

Credit card payment processing fee

Flat rate: \$0.00

Powershop do not charge credit card fees.

Disconnection fee

Flat rate: \$65.41

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee

Flat rate: \$11.46

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

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Billing details**Bill frequency**

1 month

Payment options

Direct debit

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge

170.64 c/day

Peak consumption

All consumption

31.70c/kWh

Demand charge – Mon - Fri, 10am - 8pm

17.49 cents per kW per Day

Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 10am - 8pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff

12.00 c/kWh

Premium feed-in tariff

72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.50c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh



Powershop Australia Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

We are unable to provide an estimate for this offer.

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Features

- Direct debit payment required
- No pay on time discount
- Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

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Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Percentage of bill amount: **10.00%**

You'll have access to up to a 10% discount if you buy specials (an average of 5% more expensive than the Victorian Default Offer) – see powershop.com.au/help for more info.

Contract details

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Contract expiry details	This Powershop offer has no contract term or exit fees

Full terms and conditions

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Fees

	(incl. GST)
Early termination fee	Flat rate: \$0.00
This Powershop offer has no exit fees	
Credit card payment processing fee	Flat rate: \$0.00
Powershop do not charge credit card fees	
Disconnection fee	Flat rate: \$65.41
Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.	
Disconnection fee	Flat rate: \$11.46
Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.	
Additional information	
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	170.64 c/day
Peak consumption	
All consumption	33.19c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	21.31 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
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Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.50c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh



Powershop Australia Pty Ltd

- No contract term
- Time of use

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

We are unable to provide an estimate for this offer.

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Features

- Direct debit payment required
- No pay on time discount
- Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135294MS**.

Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Percentage of bill amount: **10.00%**

You'll have access to up to a 10% discount if you buy specials (an average of 1% more expensive than the Victorian Default Offer) – see powershop.com.au/help for more info.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees

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Fees

	(incl. GST)
Early termination fee	Flat rate: \$0.00
This Powershop offer has no exit fees	
Credit card payment processing fee	Flat rate: \$0.00
Powershop do not charge credit card fees	
Disconnection fee	Flat rate: \$65.41
Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.	
Disconnection fee	Flat rate: \$11.46
Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.	
Additional information	
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	191.41 c/day
Peak consumption – Mon - Fri, 7am - 11pm	
All consumption	36.84c/kWh
Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day	
All consumption	23.29c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
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Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.50c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh



Powershop Australia Pty Ltd

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Estimated Electricity costs

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Features

- Direct debit payment required
- No pay on time discount
- Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135295MS**.

Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Percentage of bill amount: **10.00%**

You'll have access to up to a 10% discount if you buy specials (an average of 1% more expensive than the Victorian Default Offer) – see powershop.com.au/help for more info.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees

Full terms and conditions

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Fees

	(incl. GST)
Early termination fee	Flat rate: \$0.00
This Powershop offer has no exit fees	
Credit card payment processing fee	Flat rate: \$0.00
Powershop do not charge credit card fees	
Disconnection fee	Flat rate: \$65.41
Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.	
Disconnection fee	Flat rate: \$11.46
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Additional information	
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Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	191.41 c/day
Peak consumption – Everyday, 7am - 11pm	
All consumption	35.00c/kWh
Off-peak consumption – Everyday, 11pm - 12am; Everyday, 12am - 7am	
All consumption	23.33c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
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Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.50c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh



Powershop Australia Pty Ltd

- No contract term
- Time of use with controlled load

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

We are unable to provide an estimate for this offer.

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Features

- Direct debit payment required
- No pay on time discount
- Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135296MS**.

Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Percentage of bill amount: **10.00%**

You'll have access to up to a 10% discount if you buy specials (an average of 1% more expensive than the Victorian Default Offer) – see powershop.com.au/help for more info.

Contract details

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Fees

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Additional information	
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	191.41 c/day
Peak consumption – Mon - Fri, 7am - 11pm	
All consumption	36.84c/kWh
Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day	
All consumption	23.29c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	21.31 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

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Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
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GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

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100% GreenPower	100% GreenPower for 5.50c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh



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- No contract term
- Time of use with controlled load

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Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135297MS**.

Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.

Discounts and incentives

Conditional discounts

(incl. GST)

Mega Pack

Percentage of bill amount: 10.00%

You'll have access to up to a 10% discount if you buy specials (an average of 1% more expensive than the Victorian Default Offer) – see powershop.com.au/help for more info.

Contract details

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Eligibility criteria	This product and document is only applicable to Victorian customers in the Jemena distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
Contract expiry details	This Powershop offer has no contract term or exit fees

Full terms and conditions

We do not issue paper bills and require a credit card or bank details. For more information in relation to Powershop and this offer, see full terms and conditions at: www.powershop.com.au/prices

Fees

	(incl. GST)
Early termination fee	Flat rate: \$0.00
This Powershop offer has no exit fees	
Credit card payment processing fee	Flat rate: \$0.00
Powershop do not charge credit card fees	
Disconnection fee	Flat rate: \$65.41
Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.	
Disconnection fee	Flat rate: \$11.46
Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.	
Additional information	
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	191.41 c/day
Peak consumption – Everyday, 7am - 11pm	
All consumption	35.00c/kWh
Off-peak consumption – Everyday, 11pm - 12am; Everyday, 12am - 7am	
All consumption	23.33c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	21.31 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for 5.50c/kWh inc. GST (no discounts apply to GreenPower charges)	5.50 cents per kWh