



CovaU Pty Ltd

- No contract term
- Time of use

- Call 1300 689 866
- www.covau.com.au

Estimated Electricity costs

We are unable to provide an estimate for this offer.

Please contact **CovaU Pty Ltd** on **1300 689 866** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV132346MS**.

Offer details

| | |
|----------------------|----------------|
| Distributor | Citipower |
| Offer type | Market offer |
| Fuel type | Electricity |
| Customer type | Small business |
| Release date | 01-01-2020 |
| Expiry date | 31-12-2020 |

Offer eligibility

Available to Business customers in the Citipower network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

Discounts and incentives

Guaranteed discounts

(incl. GST)

Guaranteed discount Percentage of usage: 34.00%

Contract details

| | |
|--------------------------------|---|
| Contract term | No contract term |
| Cooling off period | 10 business days |
| Eligibility criteria | Available to Business customers in the Citipower network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866. |
| Prices are not fixed | We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation. |
| Contract expiry details | The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions |

Full terms and conditions

See our full terms and conditions to www.covau.com.au for details.

Fees

(incl. GST)

Disconnection fee

Flat rate: \$42.42

Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Reconnection fee

Flat rate: \$41.79

Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Credit card payment processing fee

Percentage of bill: 0.82%

The amount is GST inclusive and applies to payments made by debit and credit cards.

Direct debit dishonour payment fee

Flat rate: \$9.50

Cheque dishonour payment fee

Flat rate: \$9.50

Other fee

Flat rate: \$25.00

Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.

Credit card payment processing fee

Percentage of bill: 0.80%

The amount is GST inclusive and applies to credit card payments via Australia Post.

Other fee

Flat rate: \$3.00

Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.

Other fee

Flat rate: \$1.75

Paper Bill Fee

Additional information

You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit www.covau.com.au/additionalfees

Billing details**Bill frequency**

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details**Local time****Season 1 electricity charges - Summer (01-Jan - 31-Mar)**

Tariff (incl. GST)

Daily supply charge

495.00 c/day

Peak consumption – Mon - Fri, 7am - 11pm

All consumption

44.73c/kWh

Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption

32.90c/kWh

Demand charge – Mon - Fri, 10am - 6pm

1,555.40 cents per kW per Month

Summer demand Dec to Mar

Demand calculation is based on the maximum measured interval consumption occurring between 10am - 6pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 0.0 kW.

Season 2 electricity charges - Non Summer (01-Apr - 30-Nov)

Tariff (incl. GST)

| | |
|---|-------------------------------|
| Daily supply charge | 495.00 c/day |
| Peak consumption – Mon - Fri, 7am - 11pm | |
| All consumption | 44.73c/kWh |
| Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day | |
| All consumption | 32.90c/kWh |
| Demand charge – Mon - Fri, 10am - 6pm | 518.10 cents per kW per Month |
| <p>Non summer demand Apr to Nov</p> <p>Demand calculation is based on the maximum measured interval consumption occurring between 10am - 6pm Mon - Fri.</p> <p>Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 0.0 kW.</p> | |

Season 3 electricity charges - Summer (01-Dec - 31-Dec)

Tariff (incl. GST)

| | |
|---|---------------------------------|
| Daily supply charge | 495.00 c/day |
| Peak consumption – Mon - Fri, 7am - 11pm | |
| All consumption | 44.73c/kWh |
| Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day | |
| All consumption | 32.90c/kWh |
| Demand charge – Mon - Fri, 10am - 6pm | 1,555.40 cents per kW per Month |
| <p>Summer demand Dec to Mar</p> <p>Demand calculation is based on the maximum measured interval consumption occurring between 10am - 6pm Mon - Fri.</p> <p>Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 0.0 kW.</p> | |

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.