

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **VICTORIAN DEFAULT OFFER**DISTRIBUTOR **AUSNET**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

The Victorian Default Offer (VDO) is a set of electricity rates set by the Essential Services Commission (ESC).

Most of our other offers are more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit

powershop.com.au/vic-energy-fact-sheets



Powershop Australia Pty Ltd

- No contract term
- Single rate

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135310SS**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Standing offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Ausnet distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Ausnet distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee **Flat rate: \$22.04**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee **Flat rate: \$7.54**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Season 1 electricity charges - Summer (01-Jan - 31-Mar) **Tariff (incl. GST)**

Daily supply charge 114.08 c/day

Peak consumption

All consumption 32.73c/kWh

Demand charge – Mon - Fri, 3pm - 9pm 34.84 cents per kW per Day

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov) **Tariff (incl. GST)**

Daily supply charge 114.08 c/day

Peak consumption

All consumption 32.73c/kWh

Demand charge – Mon - Fri, 3pm - 9pm 8.69 cents per kW per Day

Non-Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 3 electricity charges - Summer (01-Dec - 31-Dec) **Tariff (incl. GST)**

Daily supply charge 114.08 c/day

Peak consumption

All consumption 32.73c/kWh

Demand charge – Mon - Fri, 3pm - 9pm 34.84 cents per kW per Day

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.



kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh



Powershop Australia Pty Ltd

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-  Single rate

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Estimated Electricity costs

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Features

-  No direct debit payment required
-  No pay on time discount
-  No Green Power options
-  No fixed price contract
-  No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135317SS**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee**Flat rate: \$22.04**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details**Bill frequency**

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)****Daily supply charge**

114.08 c/day

Peak consumption

First 1,020.00 kWh usage per quarter

34.07c/kWh

Remaining usage per quarter

37.95c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



Powershop Australia Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135318SS**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Standing offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

	(incl. GST)
Disconnection fee	Flat rate: \$7.54
Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.	
Other fee	Flat rate: \$0.00

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Disconnection fee	Flat rate: \$22.04
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Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee	Flat rate: \$7.54
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Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
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Daily supply charge	114.08 c/day
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Peak consumption

First 1,020.00 kWh usage per quarter 34.07c/kWh

Remaining usage per quarter 37.95c/kWh

Controlled load charges	Tariff (incl. GST)
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Controlled load consumption	22.30 c/kWh
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Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



Powershop Australia Pty Ltd

- No contract term
- Time of use

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135329SS**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee**Flat rate: \$22.04**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee**Flat rate: \$7.54**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional informationAdditional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.**Billing details****Bill frequency**

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)****Daily supply charge**

114.08 c/day

Peak consumption – Mon - Fri, 7am - 11pm

All consumption

50.20c/kWh

Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption

23.02c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



Powershop Australia Pty Ltd

- No contract term
- Time of use

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135330SS**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee**Flat rate: \$22.04**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee**Flat rate: \$7.54**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional informationAdditional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.**Billing details****Bill frequency**

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)****Daily supply charge**

183.38 c/day

Peak consumption – Everyday, 7am - 11pm

All consumption

40.43c/kWh

Off-peak consumption – Everyday, 12am - 7am; Everyday, 11pm - 12am

All consumption



22.98c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



Powershop Australia Pty Ltd

-  No contract term
-  Time of use with controlled load

-  Call 1800 462 668
-  www.powershop.com.au






Estimated Electricity costs

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

-  No direct debit payment required
-  No pay on time discount
-  No Green Power options
-  No fixed price contract
-  No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135331SS**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Standing offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Disconnection fee **Flat rate: \$7.54**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Disconnection fee **Flat rate: \$22.04**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 114.08 c/day

Peak consumption – Mon - Fri, 7am - 11pm

All consumption 50.20c/kWh

Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption 23.02c/kWh

Controlled load charges **Tariff (incl. GST)**



Controlled load consumption 22.30 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.



Powershop Australia Pty Ltd

-  No contract term
-  Time of use with controlled load

-  Call **1800 462 668**
-  www.powershop.com.au






Estimated Electricity costs

We are unable to provide an estimate for this offer.

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Features

-  No direct debit payment required
-  No pay on time discount
-  No Green Power options
-  No fixed price contract
-  No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

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Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135332SS**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Standing offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the AusNet Services distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no contract term or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

	(incl. GST)
Disconnection fee	Flat rate: \$22.04
Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.	
Other fee	Flat rate: \$0.00

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Disconnection fee**Flat rate: \$7.54**

Disconnection fees may apply to remotely de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency

1 month

Payment options

Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)**Tariff (incl. GST)****Daily supply charge**

183.38 c/day

Peak consumption – Everyday, 7am - 11pm

All consumption

40.43c/kWh

Off-peak consumption – Everyday, 12am - 7am; Everyday, 11pm - 12am

All consumption

22.98c/kWh

Controlled load charges**Tariff (incl. GST)****Controlled load consumption**

22.30 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.