

CovaU Pty Ltd

No contract term

Time of use

Call 1300 689 866

🖵 www.covau.com.au



Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 689 866 and quote this Offer ID COV132111MS.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

Available to Business customers in the AusNet network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

Discounts and incentives

Guaranteed discounts

Guaranteed discount

(incl. GST)

Percentage of usage: 34.00%

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to Business customers in the AusNet network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Fees

	(incl. GST)
Disconnection fee	Flat rate: \$7.54
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your dis current fee.	stributor to find out the
Reconnection fee	Flat rate: \$7.54
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your dis current fee.	stributor to find out the
Credit card payment processing fee Pe	rcentage of bill: 0.82%
The amount is GST inclusive and applies to payments made by debit and credit cards.	
Direct debit dishonour payment fee	Flat rate: \$9.50
Cheque dishonour payment fee	Flat rate: \$9.50
Other fee	Flat rate: \$25.00
Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.	
Credit card payment processing fee Pe	rcentage of bill: 0.80%
The amount is GST inclusive and applies to credit card payments via Australia Post.	
Other fee	Flat rate: \$3.00
Over the counter payment fee - may apply for over the counter payments made at an Australia Post outlet.	
Other fee	Flat rate: \$1.75
Paper Bill Fee	
Additional information	
You must pay us any fees your distributor passes through to us in relation to services performed by your distr at your supply address. For details on additional fees that may apply, please visit www.covau.com.au/addition	ibutor (or anyone else) alfees
Billing details	
Bill frequency 1 month	
Payment options Please contact the retailer to discuss payment options	
Offer rate and details	
Local time	
Season 1 electricity charges - Summer (01-Jan - 31-Mar)	Tariff (incl. GST)
Season 1 electricity charges - Summer (01-Jan - 31-Mar) Daily supply charge	170.50 c/day

Off-peak consumption - Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption

Demand charge - Mon - Fri, 10am - 6pm

Summer demand Dec to Mar

Demand calculation is based on the maximum measured interval consumption occurring

between 10am - 6pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 0.0 kW.

Season 2 electricity charges - Non Summer (01-Apr - 30-Nov)

Tariff (incl. GST)

31.78c/kWh

638.00 cents per kW per Month

Daily supply charge	170.50 c/day
Peak consumption – Mon - Fri, 7am - 11pm	
All consumption	55.62c/kWh
Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day	
All consumption	31.78c/kWh
Demand charge – Mon - Fri, 3pm - 9pm	159.50 cents per kW per Month
Non summer demand Apr to Nov	
Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.	
Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 0.0 kW.	
Season 3 electricity charges - Summer (01-Dec - 31-Dec)	Tariff (incl. GST)
Daily supply charge	170.50 c/day
Peak consumption – Mon - Fri, 7am - 11pm	
All consumption	55.62c/kWh
Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day All consumption	31.78c/kWh
Demand charge – Mon - Fri, 3pm - 9pm	638.00 cents per kW per Month
Summer demand Dec to Mar Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri. Applies per Month on the maximum kW demand for all usage. Minimum charges based on demand of 0.0 kW.	
Daily supply charge: a charge that applies for supplying electricity to your premises for each da how much electricity is used.	ay of the billing period, regardless of
kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.	