

# Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



OFFER  
**SHOPPER**

DISTRIBUTOR  
**AUSTRALIAN GAS NETWORKS**

ZONE  
**MURRAY**

## About Powershop

We sell gas to homes and businesses in Victoria. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

**OVER 200,000**  
app downloads



Get the best service from our award winning Customer Team

**93%** average  
customer  
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

**OVER 1.8 Million**  
tonnes of carbon offset  
thanks to Powershop customers

## About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



## Need Help?

Visit our help centre:  
[powershop.com.au/help](https://powershop.com.au/help)

Call us on:  
**1800 462 668**


The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff applies to you.

You can also visit  
[powershop.com.au/vic-energy-fact-sheets](https://powershop.com.au/vic-energy-fact-sheets)



## Powershop Australia Pty Ltd

 No contract term

 Call 1800 462 668

 [www.powershop.com.au](http://www.powershop.com.au)





### Estimated Gas costs

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



### Features

-  Direct debit payment required
-  No pay on time discount
-  No fixed price contract
-  No paper bills available

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD135781MS**.

### Offer details

<b>Distributor</b>	Australian Gas Networks
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Gas
<b>Customer type</b>	Small business
<b>Release date</b>	01-01-2020
<b>Expiry date</b>	31-12-2020

### Offer eligibility

This product and document is only applicable to Victorian customers in the Australian Gas Network Murray distribution area. Other eligibility criteria may apply, contact Powershop for details.

### Discounts and incentives

#### Conditional discounts

(incl. GST)

<b>Gas Saver</b>	<b>Percentage of bill amount: 5.00%</b>
You can receive 5% off your Gas Auto Pay rates by logging in at least once every two months when prompted by the 'Account Review coming' email and pay all amounts owing with the Gas Saver pack.	

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	This product and document is only applicable to Victorian customers in the Australian Gas Network Murray distribution area. Other eligibility criteria may apply, contact Powershop for details.
<b>Prices are not fixed</b>	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no later than the date of your next bill to be impacted by the variation.
<b>Contract expiry details</b>	This Powershop offer has no contract term or exit fees

**Full terms and conditions**

Powershop offer bi-monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: [powershop.com.au/prices/](http://powershop.com.au/prices/)

**Fees**

(incl. GST)

**Other fee**

**Flat rate: \$0.00**

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page [powershop.com.au/fees](http://powershop.com.au/fees)

**Disconnection fee**

**Flat rate: \$12.80**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

**Additional information**

Additional fees may apply. For more information, please visit the retailers website at [www.powershop.com.au](http://www.powershop.com.au).

**Billing details**

**Bill frequency** 2 months

**Payment options** Direct debit

**Offer rate and details****Gas charges - Anytime (All year)**

**Tariff (incl. GST)**

**Daily supply charge**

97.25 c/day

**Consumption**

All consumption

2.15c/MJ

**Daily supply charge:** a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

**MJ:** a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.