

**CovaU Pty Ltd**

No contract term

Call 1300 689 866

www.covau.com.au**Estimated Gas costs**

We are unable to provide an estimate for this offer.

Please contact **CovaU Pty Ltd** on **1300 689 866** for pricing details.

**Features****No direct debit payment required****No pay on time discount****No fixed price contract****Paper bills available**

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV151622MS**.

Offer details

Distributor	Australian Gas Networks
Offer type	Market offer
Fuel type	Gas
Customer type	Small business
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This offer is available to business customers in the Australia Gas Network Murray Valley zone who are being sold energy for their premises under a Retail Market Contract

Discounts and incentives**Guaranteed discounts****(incl. GST)**

Guaranteed discount	Percentage of usage: 20.00%
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Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to business customers in the Australia Gas Network Murray Valley zone who are being sold energy for their premises under a Retail Market Contract
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	This is an open contract. The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions. You will be notified in advance if there are any variations on the benefits of your plan.

Full terms and conditions

For full terms and conditions applicable to this energy offer, please visit www.covau.com.au/terms or contact CovaU on 1300 689 866.

Fees**(incl. GST)****Disconnection fee** **Flat rate: \$80.30**

Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Reconnection fee **Flat rate: \$93.50**

Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Credit card payment processing fee **Percentage of bill: 0.82%**

The amount is GST inclusive and applies to payments made by debit and credit cards.

Cheque dishonour payment fee **Flat rate: \$9.50****Direct debit dishonour payment fee** **Flat rate: \$9.50****Other fee** **Flat rate: \$25.00**

Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.

Credit card payment processing fee **Percentage of bill: 0.80%**

The amount is GST inclusive and applies to credit card payments via Australia Post.

Other fee **Flat rate: \$3.00**

Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.

Other fee **Flat rate: \$1.75**

Paper Bill Fee.

Connection fee **Flat rate: \$14.08**

Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Additional information

You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit www.covau.com.au/additionalfees

Billing details**Bill frequency** 1 month**Payment options** Please contact the retailer to discuss payment options**Offer rate and details****Gas charges (All year)** **Tariff (incl. GST)****Daily supply charge** 104.50 c/day**Consumption**

First 50.00 MJ usage per day 3.14c/MJ

Next 500.00 MJ usage per day 2.75c/MJ

Next 820.00 MJ usage per day 2.53c/MJ

Remaining usage per day 2.31c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.