



Tango Energy Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1800 010 648
- tangoenergy.com

Estimated electricity cost

1 person 7.2 kWh/day	LOW 7.2 kWh/day	\$1,090/year No discount conditions apply to this offer
2 to 3 people 11.8 kWh/day	MED 11.8 kWh/day	\$1,520/year No discount conditions apply to this offer
4+ people 15.5 kWh/day	HIGH 15.5 kWh/day	\$1,880/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- Green Power options
- Fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 010 648** and quote this Offer ID **TAN128273MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	26-11-2019
Expiry date	Contact the retailer

Offer eligibility

The offer set out in this Victorian Energy Fact Sheet is only available to small customers in the VIC distribution area with the relevant metering configuration. If during the term of your Electricity Plan you no longer meet... more details below

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	The offer set out in this Victorian Energy Fact Sheet is only available to small customers in the VIC distribution area with the relevant metering configuration. If during the term of your Electricity Plan you no longer meet the eligibility criteria, we will put you on Tango Energy's standard retail contract. We will inform you before this occurs.
Prices are fixed	
Contract expiry details	No contract term. Your electricity rates (which include daily supply charge and usage rates, and exclude Demand and COMMS) are fixed for a minimum of 12 months. After this period, we may vary the rates under the terms of your Market Agreement.
Full terms and conditions	The full terms and conditions applicable to this offer are available at http://tangoenergy.com/terms-and-conditions .

Fees

Other fee	(incl. GST) Flat rate: \$0.00
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There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

Disconnection fee **Flat rate: \$41.33**

This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.

Reconnection fee **Flat rate: \$40.72**

This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.

Credit card payment processing fee **Percentage of bill: 0.85%**

0.85% for credit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card. Payment by AMEX not accepted.

Payment processing fee **Percentage of bill: 0.35%**

0.35% for debit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card. Payment by AMEX not accepted.

Other fee **Flat rate: \$2.00**

Paper bill fee. \$2.00 (inc. GST) for each paper bill.

Other fee **Flat rate: \$7.50**

Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.

Additional information

Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <http://tangoenergy.com/additional-charges>.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 108.90 c/day

Peak consumption

All consumption usage per day 26.29c/kWh

Controlled load charges **Tariff (incl. GST)**

Controlled load consumption 22.22 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	60.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	Your offer rates are inclusive of 100% GreenPower. Tango Energy will purchase GreenPower equivalent to 100% of your electricity usage.	100.00%

Climate zone 6: Mild temperate