



Energy Locals

- No contract term
- Time of use with controlled load

- Call 1300 693 637
- energylocals.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$980/year \$1,060 if you do not meet your discount conditions
2 to 3 people	MED 11.8 kWh/day	\$1,400/year \$1,480 if you do not meet your discount conditions
4+ people	HIGH 15.5 kWh/day	\$1,740/year \$1,820 if you do not meet your discount conditions

Features

- No direct debit payment required
- Pay on time discount
- Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 693 637** and quote this Offer ID **ENE149782MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

Available to residential customers in Citipower distribution region with a time of use with a controlled load tariff.

Discounts and incentives

Conditional discounts

Free Power Bonus	(incl. GST) Fixed amount: \$84.00
Pay a bill on time and receive a fixed Free Power Bonus on your next bill. \$84/year	

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to residential customers in Citipower distribution region with a time of use with a controlled load tariff.
Prices are not fixed	Due to changes in market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days notice before the change takes place.
Contract expiry details	No fixed contract.

Full terms and conditions

For full terms and conditions, visit energylocals.com.au/terms, or call Energy Locals on 1300 693 637.

Fees

	(incl. GST)
Reconnection fee	Flat rate: \$41.79
Actual charges passed through from your distributor which may vary, see energylocals.com.au/fees .	
Disconnection fee	Flat rate: \$42.42
Actual charges passed through from your distributor which may vary, see energylocals.com.au/fees .	
Credit card payment processing fee	Percentage of bill: 1.00%
1% credit card processing fee.	
Direct debit dishonour payment fee	Flat rate: \$11.00
An \$11.00 (inc. GST) fee applies if payment is dishonoured or reversed.	

Additional information

For a full listing of fees, please visit energylocals.com.au/fees. In some circumstances, your local distributor may charge fees for certain additional services which will be passed on as applicable.

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges - Year-round (All year)	Tariff (incl. GST)
Daily supply charge	111.00 c/day
Peak consumption – Mon - Fri, 7am - 11pm All consumption usage per day	29.50c/kWh
Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day All consumption usage per day	20.00c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	18.50 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	10% GreenPower for 0.4 c/kWh (inc. GST).	0.40 cents per kWh
50% GreenPower	50% GreenPower for 2 c/kWh (inc GST).	2.00 cents per kWh
100% GreenPower	100% GreenPower for 3.9 c/kWh (inc GST).	3.90 cents per kWh

Climate zone 6: Mild temperate