

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

discount conditions

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 693 637 and quote this Offer ID ENE150652MR.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

Available to residential customers in Citipower distribution region with a two rate: single rate with controlled load tariff.

Discounts and incentives

Conditional discounts

Free Power Bonus

(incl. GST)

Fixed amount: \$84.00

Pay a bill on time and receive a fixed Free Power Bonus on your next bill. \$84/year

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to residential customers in Citipower distribution region with a two rate: single rate with controlled load tariff.
Prices are not fixed	Due to changes in market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days notice before the change takes place.
Contract expiry details	No fixed contract.

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

Fees

		(incl. GST)
Reconnection fee		Flat rate: \$41.79
Actual charges passed t	hrough from your distributor which may vary, see energylocals.com.a	au/fees.
Disconnection fee		Flat rate: \$42.42
Actual charges passed t	hrough from your distributor which may vary, see energylocals.com.a	au/fees.
Credit card payment p	rocessing fee	Percentage of bill: 1.00%
1% credit card processir	ng fee.	
Direct debit dishonour	r payment fee	Flat rate: \$11.00
An \$11.00 (inc. GST) fe	e applies if payment is dishonoured or reversed.	
	please visit energylocals.com.au/fees. In some circumstances, your l es which will be passed on as applicable.	local distributor may charge lees for
Billing details		
Bill frequency	1 month	
Payment options	Please contact the retailer to discuss payment options	
Offer rate and deta	ails	

Electricity charges - Year-round (All year)	Tariff (incl. GST)
Daily supply charge	111.00 c/day
Peak consumption	
All consumption usage per day	24.00c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	18.50 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options	
	Tariff
Current retailer feed-in tariff	12.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	10% GreenPower for 0.4 c/kWh (inc. GST).	0.40 cents per kWh

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Option	Description	Price (incl. GST)
50% GreenPower	50% GreenPower for 2 c/kWh (inc GST).	2.00 cents per kWh
100% GreenPower	100% GreenPower for 3.9 c/kWh (inc GST).	3.90 cents per kWh

Climate zone 6: Mild temperate