| M2 Energy P/L (trading as Use with Controlled Load | Dodo Power & Ga | s) — Residential Market - Time of | | Offer ID: DOD137397MR |
|--|---|---|----------------------|--|
| | M2 Energy P/L (Gas) No contract term Time of use with | | | l 13 36 36 w.dodo.com |
| Estimated electricity co | st | | Feat | tures |
| 1 person | LOW 7.2 kWh/day | \$970/year No discount conditions apply to this offer | | No direct debit payment required No pay on time discount |
| 2 to 3 peop | le MED 11.8 kWh/day | \$1,350/year No discount conditions apply to this offer | \$ | Green Power options |
| 4+ people | HIGH 15.5 kWh/day | \$1,660/year No discount conditions apply to this offer | ₽ ■ | No fixed price contract Paper bills available |

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **13 36 36** and quote this Offer ID DOD137397MR.

Offer details

| Distributor | Citipower |
|---------------|----------------------|
| Offer type | Market offer |
| Fuel type | Electricity |
| Customer type | Residential |
| Release date | 01-01-2020 |
| Expiry date | Contact the retailer |

Offer eligibility

Applicable to a Residential Customer in the Citipower distribution zone & verification of meter type. See terms & conditions for other eligibility criteria, including solar feed-in tariff eligibility.

Discounts and incentives

Incentives

Promotional Offers

From time to time, Dodo Power & Gas may provide promotional offers (including one-off payments and/or products) though promotional codes, which may be redeemed when signing up. These codes do not change the rates, fees or charges of this offer.

| Contract details | |
|-------------------------|--|
| Contract term | No contract term |
| Cooling off period | 10 business days |
| Eligibility criteria | Applicable to a Residential Customer in the Citipower distribution zone & verification of meter type. See terms & conditions for other eligibility criteria, including solar feed-in tariff eligibility. |
| Prices are not fixed | We may change these rates as set out in our Energy Market Contract Terms and Conditions. If we do change our rates, we will provide you notice of any changes that affect you no later than five business days before they become effective. |
| Contract expiry details | No Term contracts do not expire |

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

See our full terms and conditions at www.dodo.com/energy/terms-prices-and-regulatory-information. If you are eligible, you can apply to receive Victorian Government concessions.

Fees

Flat rate: \$2.20 Other fee A printed bill fee applies to each posted bill. Credit card payment processing fee Percentage of bill: 2.89% A surcharge applies to all American Express and Diners Club card payments. Payments made via MasterCard or Visa do not incur any surcharge. Direct debit dishonour payment fee Flat rate: \$9.50 Dishonoured Payment fee may apply to payments we attempt that are subsequently declined. Flat rate: \$39.00 **Disconnection fee** Service fees may apply when we request to de-energise a property or if you require a meter reading for any purpose. **Connection fee** Flat rate: \$39.00 Service fees may apply when we request to energise a property or if you require a meter reading for any purpose. Additional information For further details on the information presented in this fact sheet, or the terms and conditions of the contract, please visit www.dodo.com/energy/terms-prices-and-regulatory-information.

Billing details Bill frequency

Payment options

Please contact the retailer to discuss payment options

Offer rate and details

1 month

AEST only

| Electricity charges (All year) | Tariff (incl. GST) |
|--|--------------------|
| Daily supply charge | 105.17 c/day |
| Peak consumption – Mon - Fri, 7am - 11pm | |
| All consumption usage per day | 27.05c/kWh |
| Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day | |
| All consumption usage per day | 17.27c/kWh |
| Controlled load charges | Tariff (incl. GST) |
| Controlled load consumption | 17.20 c/kWh |

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

| Solar feed-in tariff options | |
|---------------------------------|-------------|
| | Tariff |
| Current retailer feed-in tariff | 12.00 c/kWh |
| Premium feed-in tariff | 60.00 c/kWh |
| | |

(incl. GST)

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option | Description | Price (incl. GST) | |
|-----------------|---|--------------------|--|
| 10% GreenPower | \$0.099 per kWh (inc GST) – electricity equal to 10% of your consumption is sourced from GreenPower. Discounts do not apply to GreenPower. | 0.99 cents per kWh | |
| 100% GreenPower | \$0.099 per kWh (inc GST) – electricity equal to 100% of your consumption is sourced from GreenPower. Discounts do not apply to GreenPower. | 9.90 cents per kWh | |

Climate zone 6: Mild temperate