



Diamond Energy Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1300 838 009
- www.diamondenergy.com.au

Estimated electricity cost

1 person 7.2 kWh/day	LOW \$980/year \$1,090 if you do not meet your discount conditions
2 to 3 people 11.8 kWh/day	MED \$1,380/year \$1,530 if you do not meet your discount conditions
4+ people 15.5 kWh/day	HIGH \$1,720/year \$1,920 if you do not meet your discount conditions

Features

- No direct debit payment required
- Pay on time discount
- Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1300 838 009** and quote this Offer ID **DIA119408MR**.

Offer details

Distributor	Jemena
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-09-2019
Expiry date	01-04-2021

Offer eligibility

Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation... more details below

Discounts and incentives

Conditional discounts

(incl. GST)

Direct Debit Discount Customers who pay by direct debit on time receive a 3% discount on daily supply and consumption charges.	Percentage of bill amount: 3.00%
Pay On Time Discount Customers who agree to receive invoices by email and make full payment via an approved payment method by the due date receive a 7% discount on daily supply and consumption charges.	Percentage of bill amount: 7.00%

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. This offer is also available to customers with eligible solar-PV systems.
Prices are not fixed	We may vary the Charges (including the amount and structure of any Charge) from time to time by notifying you in writing at any time consistent with the Terms & Conditions.

Contract expiry details This is an ongoing agreement with ongoing benefits and continues until you or we end it.

Full terms and conditions

For full terms & conditions and solar feed in tariff eligibility, visit our website www.diamondenergy.com.au. For each customer / property you refer during your agreement with us, you receive additional Thrive Discounts on daily supply charge and usage rates of 2% (for first 2yrs they are with us) and then 1% (for further years they are with us). Your friend receives \$35 (incl. GST) sign up credit. Additional credits are also available.

Fees

	(incl. GST)
Account establishment fee	Flat rate: \$22.00
Credit card payment processing fee	Percentage of bill: 0.60%
Cheque dishonour payment fee	Flat rate: \$20.00
Direct debit dishonour payment fee	Flat rate: \$10.00
Disconnection fee	Flat rate: \$63.73
A \$63.73 (GST Incl) fee may apply when your property is disconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
Reconnection fee	Flat rate: \$41.31
A \$41.31 (GST Incl) fee may apply when your property is reconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
Reconnection fee	Flat rate: \$11.17
A \$11.17 (GST Incl) fee may apply when your property is reconnected remotely (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
Additional information	
Other fees may apply including for such items as meter special reads, meter installation, reconfiguration, energisation and de-energisation. Visit http://diamondenergy.com.au/service-fees-charges/ for more information	

Billing details

Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	108.90 c/day
Peak consumption	
First 340.00 kWh usage per month	26.30c/kWh
Remaining usage per month	28.29c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	19.79 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators	5.50 cents per kWh
50% GreenPower	For 2.75 c / kWh inc. GST we ensure energy equal to 50% of your consumption will be fed into the grid from Accredited GreenPower generators	2.75 cents per kWh
20% GreenPower	For 1.1c / kWh inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators	1.10 cents per kWh

Climate zone 6: Mild temperate